



Rockdale City Council Community Research

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Prepared for:



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Questionnaire

Background & Methodology

In order to measure current community satisfaction, Rockdale City Council appointed Micromex Research to develop, conduct and analyse a statistically valid community satisfaction survey with a representative cross section of Rockdale residents.

Further to this survey, a series of Community Workshops were conducted to assist Council with the development of the Rockdale City Plan 2025.

These community workshop sessions were designed to contextualise and explore the key outcomes of the community survey. Additionally, a community survey was placed on the Rockdale City Council website to allow for a response from residents who were unable to attend the Workshops.

The online survey was based on the Moderator's Guide used within the Community Workshops, with the topics sourced from the recently completed community survey, but also including a range of current issues such as new capital works projects.

They specifically included:

- Strategic directions
- Environmental sustainability
- Social/community services
- Infrastructure
- Development
- Major capital works' projects
- Council provision of information/participation in Council decision making
- Advocacy

Questionnaire

Micromex Research, together with Rockdale City Council prepared the questionnaire. A copy of the questionnaire is provided in the Appendix.

Data collection period

The survey was placed on Rockdale City Council's website and remained open from the 28th February until the 27th March 2011.

Errors: Data in this publication is subject to sampling variability because it is based on information relating to a sample of residents rather than the total number. This difference (sampling error) may occur due to imperfections in reporting and errors made in processing the data. This may occur in any enumeration, whether it is a full count or sample.

Efforts have been made to reduce the non-sampling error by careful design of the questionnaire and detailed checking of completed questionnaires.

Key Outcomes

This online survey, which was posted on Council's website, attracted only a small level of response, with a total sample size of 57 residents.

This sample does not provide a statistically significant level of response, meaning the results from this research should therefore be viewed in the context of 'what individuals within the community want,' not 'what the community wants'.

A review of the key results within the report indicates that a common theme running through the survey is one of communication, with respondents suggesting that improved levels of communication will have a positive effect on the perception of Council within the community.

A need for improved communication is reflected in the result that fewer than half of the respondents were aware of Town Centre improvements at Bexley North and/or Banksia, whilst those that were aware responded positively to the works.

Other key identified themes within the research include:

- A desire for the area to be a *vibrant* destination
- Concerns surrounding crime and safety
- Concerns surrounding traffic, transport and congestion
- A desire to improve local facilities
- A willingness to contribute financially to improve local facilities
- A desire to improve the 'look' of the area
- Concerns surrounding new developments and transparency/consultation



Results

A. Strategic Directions

1. What would you like the City of Rockdale to be like in 2025?

Key themes in regards to what respondents would like the City of Rockdale to be like in 2025, included:

- A destination
- Vibrant
- A community minded area
- Improved commercial areas/centres – a good place to do business
- Less congestion
- A safe place to live and work
- A 'liveable community' – safe/clean/green

Verbatim responses

<ul style="list-style-type: none">• A city that has a wonderful 50 metre renovated pool, indoor 25 metre pool and teaching pool facility at Bexley for the enjoyment, health and wellbeing of the Rockdale community
<ul style="list-style-type: none">• A city that is a stand out in Sydney. Not just another part of Sydney but something that is unique, modern, cultural and is a showcase for the rest of the city where people from all around will come to enjoy and embrace
<ul style="list-style-type: none">• A city which is evolving to continue to provide excellent services to its residents, catering for all members of the community. A city which is conscious of the environment and the extra planning that is required in response to increases in population
<ul style="list-style-type: none">• A city that recognises its need to relate to neighbouring areas, but is more than a place of transit between them. A diverse and vibrant location for entertainment and leisure
<ul style="list-style-type: none">• A cleaner, better planned city with greater thought and unbiased control applied to private home and high-rise development and their associated parking problems and traffic congestion. Fewer Councillors and more workers!
<ul style="list-style-type: none">• A community of vibrancy, activity, with safe, clean streets. Brightness and activity all around
<ul style="list-style-type: none">• A destination for beachgoers and shoppers. We should have a Westfield and take the limelight from Hurstville. It's closer to the CBD than any other suburb in the south, so we should get the needed traffic for a Westfield
<ul style="list-style-type: none">• A family friendly city with more accessible community land for use by the residents. This should include more parks and recreation areas. Maintain the use of existing community land for the residents and not re-zone for the purpose of selling assets to developers. Any new developments should be low rise buildings no more than three stories high; the Council should limit or cease the development of high rise apartment blocks. Developments that include the use of existing free council car parks should only be approved with a continuation of the same free car parking available to the residents
<ul style="list-style-type: none">• A healthy, community-driven city, safe, friendly, with parks and recreational facilities within walking distance from suburban stations or accessible by a safe bus/rail system
<ul style="list-style-type: none">• A place where urban infrastructure is well maintained; not as now, where the rule rather than the exception is damaged pavements, ditto curbing and guttering, including noxious weed infestation. I want streets, pavements, public parks and recreation areas routinely kept cleared of drink bottles, food containers and other detritus. I want streets well lit and streets policed routinely. I want the streets of my living area to be clean. I want my living area to be quiet at night, allowing residents peaceful enjoyment of their own properties. I want a City Council that upholds and enforces planning and building restrictions, as recommended by Council's own administrative officers, particularly in relation to noncompliance situations. I do not want to see such noncompliances arbitrarily waived for developers and individuals, as has been witnessed recently at public sessions of Council meetings. I want Councillors whose prime interest in serving on Rockdale Council is the civic welfare and wellbeing of its constituents, commercially, but not at the expense or detriment of community services, or above all, the individual resident families. Commercially successful businesses are important, but they should not be permitted to operate/expand at the detriment/destruction of neighbouring residents' living conditions. I want to be represented by Councillors who understand that the citizens' wellbeing is more important than company, or their own, profits
<ul style="list-style-type: none">• A pleasant and safe place to live with my family
<ul style="list-style-type: none">• A thriving city with the centre of Rockdale somewhere that attracts people. The centre needs a major overhaul, so that it attracts people and businesses alike

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1. What would you like the City of Rockdale to be like in 2025? (Cont'd)

<ul style="list-style-type: none"> A vibrant area with low scale development and plenty of open spaces preserved for both passive and active recreational activities. Restriction of medium density development to villas and townhouses. High rise development to be restricted. Preservation of Botany Bay as a passive recreational area, current activities such as sailing and pleasure boating retained and high octane activities such as jet boats banned. Reinvigoration of the Rockdale Strip shopping area into a boutique shopping and restaurant area, with adequate security measures installed to ensure the safety of patrons and travellers. The introduction of a cultural entertainment precinct around the Rockdale Town Hall including facilities for theatre, art and cultural exhibitions. Provision of adequate parking for vehicles to attend the shopping, restaurant and cultural precinct. Support for the extension of the F6, which would allow heavy traffic movements to occur away from residential streets and tourist areas along the foreshores. Provide proper parking for vehicles along the Grand Parade between Ramsgate Road and Sandringham Street to allow for proper movement of traffic and prevent heavy transport from parking and monopolising the current inadequate parking along this area
<ul style="list-style-type: none"> A well run City where fairness and community spirit permeates or is evident in all that happens here in Rockdale
<ul style="list-style-type: none"> A well-connected transport city with clearly defined regions, e.g. Kogarah equals Hospitals/Medical, Wolli Creek-Arncliffe equals the Airport etc.
<ul style="list-style-type: none"> As good if not better than other surrounding councils (2)
<ul style="list-style-type: none"> Being strategically situated only minutes from the CBD, airport, Botany Bay and the M5, Rockdale should be a place full of opportunities of employment, residential, commercial and entertainment. Compared with the nearby areas, say Inner West, Eastern and the CBD, Rockdale is dull and about 10 years behind
<ul style="list-style-type: none"> Better quality shops, cafes and shopfronts
<ul style="list-style-type: none"> Better traffic control, cleaner streets, adherence to law and regulations, effective Council staff and Councillors
<ul style="list-style-type: none"> Better traffic flow, particularly though Bexley town centre, which is consistently slow. More off street parking around shopping centres. Encourage/force all shop owners to comply with a minimum presentation of their shopfronts. Numerous old and very poorly presented shopfronts are severely impacting the visual appeal of the area
<ul style="list-style-type: none"> By 2025, I would like Rockdale to still be above sea level. By 2025, I would like all buildings greater than 3 storeys to have been demolished. By 2025, I would like to see a wooden wharf (not a rock pier and crystal palace) at Brighton-Le-Sands. By 2025, I would like to see an old-fashioned tram running in Bay Street between Brighton-Le-Sands and Rockdale. By 2025, I would like to see a police station in Brighton-Le-Sands, we're going need it. By 2025, I would like the street gutters to have been swept at least once. By 2025, I would like Lady Robinson's Beach to have been declared a nude beach. By 2025, I would like to see more \$2 shops in Rockdale. By 2025, I would like to see more hairdressers and convenience stores in Brighton-Le-Sands. By 2025, I would like to see a Coles supermarket trolley dumped outside every home in Brighton-Le-Sands, oh, wait a minute, cross that off the list, it's already been achieved
<ul style="list-style-type: none"> Clean
<ul style="list-style-type: none"> Clean and tidy as it has been in the distant past, prior to the influx of non-Anglo visitors to the area showing a blatant disregard for our city and disrespect of our laws
<ul style="list-style-type: none"> Clean, traffic free, beautiful area
<ul style="list-style-type: none"> Cleaner and safer
<ul style="list-style-type: none"> Colourful, clean and renowned for the quality of its community facilities
<ul style="list-style-type: none"> Destinations Rockdale, please implement. Please remove traffic from the beach. Please make the beach a tourist area. Please make Rockdale somewhere we can be proud to live in, like Manly or Bondi
<ul style="list-style-type: none"> Entertainment centre, cafes, tourists, development, restaurants, movies
<ul style="list-style-type: none"> Focus more and locate more resources on suburbs that are under huge developments, like Wolli Creek
<ul style="list-style-type: none"> Green and energy efficient with an improved public transport system
<ul style="list-style-type: none"> Green, clean and prosperous
<ul style="list-style-type: none"> High density, vibrant, safe, 24-hour regional CBD, that rivals Bondi Junction or Chatswood

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1. What would you like the City of Rockdale to be like in 2025? (Cont'd)

<ul style="list-style-type: none"> Honest
<ul style="list-style-type: none"> I think Destinations Rockdale is a great plan for the city, except for the planned F6. This would cut through the green heart of Rockdale and ruin the area. A much better plan would be the recommended light rail as public transport needs to be upgraded and access to the beachside locations improved to promote it as a tourist destination. The area definitely needs a facelift and it would be nice to see a slow food, village type atmosphere created like much of the inner west, whilst still celebrating the area's multicultural vibe. Small bars, cafe culture, decent restaurants and quality shops, a cinema would all be great. The area around Botany Bay and the beaches also needs to be promoted, I think these areas are much undervalued in Sydney compared to other water-side locations. A fenced off leash park would also be good as there are few areas to take your dog
<ul style="list-style-type: none"> I would like it to be a vibrant regional centre for the wider St. George area with lots of commercial and retail developments, as well as a large residential presence to maintain street life outside of business hours. This can be spread along the train stations from Rockdale Station to Wollie Creek, creating an economic hub at the crossroads of major areas of the Sydney metropolitan area, the south and Sutherland Shire, south west and the airport and eastern suburbs to the east
<ul style="list-style-type: none"> I would like it to be one of the best cities in the world
<ul style="list-style-type: none"> I would like the current community services to continue, including public pools, libraries, playgrounds, parks etc.
<ul style="list-style-type: none"> Laid back, diverse, convenient car-less travel across the City, mixture of medium density around stations, preservation of low density living elsewhere, preservation of green spaces, light rail connecting the Botany Bay Peninsula to major centres and heavy rail of Rockdale
<ul style="list-style-type: none"> Less apartment living
<ul style="list-style-type: none"> Marina to be built at Brighton, Bay Street to be closed off, F6 freeway to be built, parking meters to be installed along Lady Robinsons Beach to pay for maintenance and cleaning of the beach
<ul style="list-style-type: none"> More beautiful
<ul style="list-style-type: none"> More high rise, shopping precincts and entertainment
<ul style="list-style-type: none"> More modern and design focus, more international, more artistic, more dining options, less traffic at Brighton Le Sands
<ul style="list-style-type: none"> More swimming pools and in particular a year round, upgraded facility at Bexley
<ul style="list-style-type: none"> Nice and green
<ul style="list-style-type: none"> Speed up development of northern areas, Wollie Creek, Princes Highway Arncliffe, Gertrude St, etc.
<ul style="list-style-type: none"> Stop wasting taxpayers' money on Wollie Creek roundabout planting new flowers every second week
<ul style="list-style-type: none"> Technology based. High density mix of units and amenities
<ul style="list-style-type: none"> The most attractive place in Sydney
<ul style="list-style-type: none"> To be a multicultural and national city that is larger than Hurstville, Burwood
<ul style="list-style-type: none"> To maintain Rockdale's heritage by the creation of large heritage zones. To encourage sports participation by investment in sports fields for junior competitions
<ul style="list-style-type: none"> Traffic free, or minimal, trees and green, with heritage streetscapes, and a real sense of community
<ul style="list-style-type: none"> Turn Wollie Creek and Bardwell Valley to another Chatswood
<ul style="list-style-type: none"> Vibrant multicultural community with lots of resources for the community. Fewer high rise being built, or if it is built, it should be localised in the centre of Rockdale and at Wollie Creek. Part of the attraction of the suburb is the old houses and lack of high rise
<ul style="list-style-type: none"> Vibrant, modern, well supplied with public transport and facilities
<ul style="list-style-type: none"> Vibrant, with fewer traffic issues and plenty of local employment opportunities

2a. Is there anything you would currently change about the City of Rockdale?

Key themes in regards to changes respondents would like currently to the City of Rockdale, included:

- Less litter/graffiti
- Less congestion
- Increasing safety/reducing crime
- Improving infrastructure
- Improving commercial areas/centres



	Count	Column %
Yes	55	96%
No	2	4%
Total	57	100%

2b. If yes, what would you like to change about the City of Rockdale?

Verbatim responses

<ul style="list-style-type: none"> • As a priority the management of public areas. The parks are a disgrace, they are often left filthy, with food scraps, coals, nappies, bags, etc. left behind by visitors to the park. Cars are often parked on the grassy areas once the car parks are full
<ul style="list-style-type: none"> • At present, there appears to be an incoherent plan of the entire Municipality. There does not appear to be a common backbone linking everyone together, e.g. Cooks River, the railway line, Princes Highway, etc.
<ul style="list-style-type: none"> • Backing down by Council, or dragging their feet on commitments regarding the welfare and health of its constituents
<ul style="list-style-type: none"> • Bexley Swimming Centre is Rockdale's only public swimming pool and needs to be upgraded to continue to adequately provide for the needs of residents into the future, especially considering the increasing population in the area. This should entail a restoration of the existing 50m pool along with the construction of a new 25m indoor pool. Some town centres are being left behind whilst others are being upgraded. Bexley Shopping Centre is struggling
<ul style="list-style-type: none"> • Change the council boundaries, the suburb of Kogarah is currently divided between Rockdale and Kogarah Councils, and the Rockdale-managed portion tends to be ignored by Council. Would be better served by having the entirety of Kogarah under Kogarah Council
<ul style="list-style-type: none"> • Community buses on loops to move people around and discourage everything by car. Walking buses for school students and bike sheds/frames for locking up bikes at schools and shopping centres
<ul style="list-style-type: none"> • Demolish the King Street Mall or make it a non smoking area with better quality food areas

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2b. If yes, what would you like to change about the City of Rockdale? (Cont'd)

<ul style="list-style-type: none"> Encourage redevelopment of old commercial buildings in poor repair/presentation. Enforce the Council's existing minimum standards in regards to shopfront presentation and signage requirements. Many poorly presented shopfronts severely detract from the area. Improve traffic flow through the Bexley town centre. Driving through Bexley from Hurstville towards the airport is problematic at nearly all times of the day. It often takes up to 7 or 8 light changes to get through. Drivers are taking shortcuts through back streets, public car park next to Mitre 10, etc, to get onto Stoney Creek Road, and bypass the last 50 or 60 metres of Forest Road before the lights. When lights go green, cars on Forest Road can't go forward, as delays ahead mean the road is still full. Provide better access to off street parking around shopping areas
<ul style="list-style-type: none"> Environment
<ul style="list-style-type: none"> Fix the Princess Highway vacancy problem by building apartments along it, then we will get more people living here and more business will invest in City of Rockdale
<ul style="list-style-type: none"> Gentrification, please have more accessible public spaces. Currently parks and water are not easily accessed. Parks along the F6 corridor are hidden, and surrounded by industry, e.g. West Botany Street. Beautiful beach cut from people by a 6 lane road
<ul style="list-style-type: none"> Greater adherence to commonsense by staff and Councillors
<ul style="list-style-type: none"> Greater emphasis on the maintenance of junior sports fields
<ul style="list-style-type: none"> Height limit should be relaxed, up to 30 storeys, especially within 500m radius from the train station. Need more office space to become a proper CBD
<ul style="list-style-type: none"> I would also develop Rockdale west of the train line as that land is underutilised at the moment. Wolli Creek could also have more commercial developments to cater for the growing population, such as the office tower that was previously planned above the station. The apartments being built near Arncliffe are also good progress
<ul style="list-style-type: none"> I would like to introduce more relevant building codes to the area, which currently requires minor alterations and enhancements to property to be approved by the Council and full scale development applications to be submitted for minor building activities that are on existing premises located in so called flood liable land where there is no chance of flooding and hasn't been for a hundred years. This is just a money grab as there are no rivers, creeks, lakes, etc. within these areas
<ul style="list-style-type: none"> I would like to see a new 50 metre outdoor pool, which is necessary to repair the currently leaking pool shell and a 25m indoor pool to allow the pool to be viable all year around. This would contribute to the health and the wellbeing of the community at large as swimming is so beneficial to all age groups, provides a safe environment in which to exercise, entertain and enjoy. Great leisure activity
<ul style="list-style-type: none"> I would like to see metered parking along the length of Lady Robinson Beach, i.e. Cook Park. Rockdale Council appears to be only one of the few beachside councils that does not have this type of parking. It is only fair the residents who pay rates that everyone who enjoys using the beach pays for the cleanup of the area. The funds collected could go back into services for the LGA of Rockdale
<ul style="list-style-type: none"> I would make sure shops are attracted into the centre of Rockdale by reconfiguring things. For example putting a park in the centre in place of Target and the multi-storey car park. Change Five Ways somehow so it is more pedestrian friendly. Develop the large parking area on Bay Street, so the land is utilised more effectively, perhaps this can be developed into more shops or an entertainment hub (cinema, club, bowling) try and connect the Plaza with Rockdale Centre somehow. A sports centre is also needed and perhaps this could be somewhere near the intersection of West Botany and Bay Street
<ul style="list-style-type: none"> I'd like the city to be more efficient regarding the clean up in the suburb as a whole, particularly I live on Rawson Street and it is usually dirty. People dump garbage, old furniture in front of their units and it stays there for months. It is very unpleasant to see my street so dirty
<ul style="list-style-type: none"> If you live in certain suburbs, near churches, you are unable to go out on Sunday as you won't be able to retain a car park. Therefore there should be areas with residents' only parking. I would also like to put a stop to the amount of high rise buildings going up
<ul style="list-style-type: none"> Improved public transport, e.g. light rail, upgraded facilities, shops, cafes, small bars, restaurants, more arts and cultural events, outdoor farmers market, cinema, promotion and upgrade of the beachside areas, promotion of the area's history, e.g. Botany Bay, fenced off leash park (more dog-friendly facilities), preservation of green areas, upgraded recreational sporting facilities, preserve heritage buildings
<ul style="list-style-type: none"> Less traffic along Brighton Le Sands, more public amenities at Wolli Creek, including promised open spaces, more dining options, art house movie theatre, e.g. Dendy

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2b. If yes, what would you like to change about the City of Rockdale? (Cont'd)

<ul style="list-style-type: none"> Main shopping centre in Rockdale town centre near Railway Station/King Street. Current shopping plaza could be the main indoor sports centre. Build up a big factory outlet centre in Rockdale. Develop Brighton-Le-Sands to attract locals and tourists. Build up water entertainment facilities in Brighton-Le-Sands beach (not damaging the environment). Improve and maintain infrastructure, e.g. Hurstville. Cinema and entertainment complex with a shopping centre
<ul style="list-style-type: none"> Make immediate investment in the upgrade of Bexley Pool a priority
<ul style="list-style-type: none"> More consideration for welfare and wellbeing of individuals and families when acting on applications for developments and very especially not to allow such overdevelopment by stealth in making substantial changes of structure size, increased number of storeys of units/dwellings, area occupied, changes to parking provision numbers and their arrangement for already approved applications that of necessity impinge on or otherwise deleteriously affect neighbouring residents and/or other properties
<ul style="list-style-type: none"> More emphasis on Australia and Australian common heritage, the melting pot of previous generations rather than emphasis and talk about cultural practices of the various homelands, this is our homeland
<ul style="list-style-type: none"> More entertainment. People don't have to leave the Sutherland Shire for entertainment. If you live in Rockdale, get out quick on the weekends. There is nothing to do, where are the cafés and boulevards? King Street Place is desolate on weekends. Too small, look at Cronulla Mall
<ul style="list-style-type: none"> More security at train stations
<ul style="list-style-type: none"> Police Brighton better and push for F6 to be built to free up recreational areas along the beach
<ul style="list-style-type: none"> Poor public transport outside rail corridor. Lack of dining and entertainment options. Poor urban space outcomes from development in Rockdale proper. Lack of follow through on development plans such as Wolli Creek, Cooks Cove, Eve St wetlands
<ul style="list-style-type: none"> Put more resources to new suburbs like Wolli Creek
<ul style="list-style-type: none"> Putting emphasis on community to pull their weight
<ul style="list-style-type: none"> Reduce the development of high rise apartment building. Limit the number of duplex developments to a maximum of say two to each residential street. Improve parklands and green space for residents. Maintain free parking with the approval of any new development
<ul style="list-style-type: none"> Re-establish basic services, litter collection, street cleaning, repairs and maintenance, tree planting. Proactive implementation of those services and not just reacting
<ul style="list-style-type: none"> Replace those yellow street sign plates and poles as they are mostly faded from sun and rain and not readable in the evening. Use better materials, e.g. sun/water proof, high visibility at night. They are very important as it is the first impression of the city when people from other councils visit us and look for a street. Look at the signs managed by Kogarah City! To urge/facilitate/manage Cooks Cove project for it going ahead. Nothing is happening since it went into administration. Although Council does not directly/solely manage the project but it should take initiative as this is a major local project that will largely affect the city in economy terms and will eventually revitalise and lift the city's status in greater Sydney. It will create more job opportunities, thus local residents will not have to travel too far to work. More commercial opportunities will come along thus giving greater revenue for the local Council
<ul style="list-style-type: none"> Some decent planning regulations so jerry-built monstrosities can't dominate the streetscapes. Plant more trees. Community facilities like swimming pools, e.g. Bexley, which aren't seen as liabilities, but assets. Decent cafés and restaurants. Love it to be like Glebe, Annandale, Balmain or Leichhardt
<ul style="list-style-type: none"> Speed up the development of the northern areas, Wolli Creek, Princes Highway Arncliffe, Gertrude St, etc.
<ul style="list-style-type: none"> Stop the disappearing of open space
<ul style="list-style-type: none"> Suitability of types of businesses opening within suburbs. Less cramped high rise housing leading to the degradation of areas. More attention given to the actual needs of the community. The Council has obviously lacked town planning expertise for many years, e.g. park management, street tree planting, consistent building code, health issues within shopping precincts, monetary wastage relating to Bexley Pool. The \$800,000 spent on upgrading the change rooms has been a disaster, the prison showers and disabled facilities were not worth this expenditure. Why weren't the builders forced to repair this poor work?
<ul style="list-style-type: none"> That the Council gets itself sorted out and is more dynamic and proud of the city by supporting projects that lift it from just another city, to a stand out city of Sydney

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2b. If yes, what would you like to change about the City of Rockdale? (Cont'd)

<ul style="list-style-type: none"> The area around the train station is not nice
<ul style="list-style-type: none"> The Council to govern with respect for the history of the local area and its long standing residents
<ul style="list-style-type: none"> The decongestion of Brighton-Le-Sands. Too many people crammed onto narrow footpaths, Bay Street to be turned into a mall. Light rail/tram link from Rockdale down Bay Street. F6 corridor to be used for light public transport options and not cars or heavy rail traffic, preserving green spaces and playing fields. More independent/private schooling options
<ul style="list-style-type: none"> The grubbiness of the pedestrian areas, e.g. Bay Street/West Botany Street and other streets, President Avenue, etc., I could name more. Rockdale Council charges ridiculously high rates and doesn't do much in return instead of just worrying about the roundabout at Ramsgate Coles and planting flowers there, clean up our streets, get your roads fixed, cut the nature strips in these streets and looks disgusting, it is not private property so do something about it
<ul style="list-style-type: none"> The shops in Rockdale are dead and the library is a disgrace
<ul style="list-style-type: none"> The tendency to build high density housing without the required infrastructure. Use the building contributions that you levy, on the actual area
<ul style="list-style-type: none"> The traffic and roads
<ul style="list-style-type: none"> The traffic conditions. Also have an achievable vision to revitalise both Rockdale and Brighton Town Centres
<ul style="list-style-type: none"> There seems to be much conflict with the different sporting organisations with present sporting fields within the Council's boundaries, also the situation with high rise developments
<ul style="list-style-type: none"> Things take far too long to get done. Too much money is spent on consultants by RCC. The interaction between the Community and Council Officers needs to be improved. Traffic needs to be kept out of back streets. More open space. More community facilities. Less high rise. Less illegal rubbish. More swimming facilities
<ul style="list-style-type: none"> To approve a shopping centre at Wolli Creek and expand the train station, to open another exit/entry on the other side of the train station
<ul style="list-style-type: none"> Wonderful 50 metre renovated pool, indoor 25 metre pool and teaching pool facility at Bexley for the enjoyment, health and wellbeing of the Rockdale Community

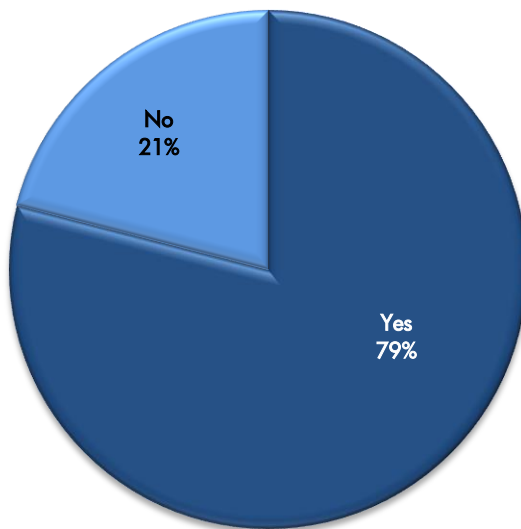
Nb: Some respondents did not answer

B. Environmental Sustainability.

3a. Do you think that environmental challenges will impact on the City of Rockdale?

The majority of respondents (79%) believed that environmental challenges will impact on the City of Rockdale, with the key impacts identified as:

- Sea levels rising
- Pollution/litter issues
- Population increases



	Count	Column %
Yes	45	79%
No	12	21%
Total	57	100%

3b. If yes, in what way?

Verbatim responses

<ul style="list-style-type: none">• After seeing the damage that happened in Japan, we should have a plan in the event of a tsunami. The waterways and national park areas are poorly maintained, even ducks shouldn't have to live and breed in filth
<ul style="list-style-type: none">• As Rockdale is a coastal suburb, global changes will impact the coastline. Also environmental changes will impact all parts of society and, of course, the Rockdale Council seems to encourage high rise buildings, wrecking the charm of the suburbs
<ul style="list-style-type: none">• Because some suburbs are close to the airport, river and coast
<ul style="list-style-type: none">• Botany Bay, sea level rises. Inundation of low lying areas, much of Arncliffe is low-lying. There is too much traffic in narrow streets, which are being high-rinsed by the minute, e.g. Wolli Creek. Shopping centres are lacklustre and boring
<ul style="list-style-type: none">• Coastal based flooding. High density population putting strain on services
<ul style="list-style-type: none">• Cooks River is highly polluted, and in a poor state, there is not a lot of green space. We need a lot of trees to become leafier. Particularly with the airport nearby and aircraft dumping dangerous toxins
<ul style="list-style-type: none">• Coping with weather extremes. Sustainable energy use
<ul style="list-style-type: none">• Council is lined by Botany Bay and the Waste Transfer Station in West Botany Street

Continued on the following page

3a. Do you think that environmental challenges will impact on the City of Rockdale?

3b. If yes, in what way? (Cont'd)

<ul style="list-style-type: none"> • Council should take an active role in promoting sustainable living. Biodiesel trucks used for waste make it a tender requirement. More Rangers ensuring parks are not mistreated. More public education of sediment transport, e.g. beach management. Integrate the bicycle tracks with surrounding council cycle initiatives
<ul style="list-style-type: none"> • Eventually there will be water and power shortages, but the chief problem for Rockdale will be the effects of climate change and associated extreme weather events. These will impact very much on land and properties in less than 500m to 1kilometre from the shoreline of Botany Bay, or along Cooks River, including Wolli Creek and its environs
<ul style="list-style-type: none"> • Every area will be affected by environmental issues
<ul style="list-style-type: none"> • Every way imaginable and sooner than later
<ul style="list-style-type: none"> • Funding priorities. Let the state and federal governments do their jobs and leave the Council to concentrate on what is its role. Stop funding the squeaky wheel minority groups and concentrate on local issues. Not like the bans imposed by Marrickville Council
<ul style="list-style-type: none"> • It will probably increase costs of removing waste and recycling. It is a cost that will inevitably be passed onto the ratepayers
<ul style="list-style-type: none"> • Large exposure to sea levels through Botany Bay and low-lying areas. Growth in Wolli Creek area
<ul style="list-style-type: none"> • Light and heavy vehicle traffic through Rockdale is the greatest environmental risk, as well as associated issues of smog and noise pollution
<ul style="list-style-type: none"> • Littering, especially food packaging and cigarette butts. Smoking in public places is not only detrimental to the health of the smoker, but also non-smokers who may be unable to avoid the second hand smoke. This is particularly concerning for children. It is also bad for the environment. More and more cars on the road leads to greater pollution and contributes to global warming
<ul style="list-style-type: none"> • Located by the sea and Cooks River
<ul style="list-style-type: none"> • More high density building with no infrastructure for parking of vehicles, people having to drive distances to have any type of recreation, distances between parks and pools, etc. This will impact on the air quality and also mental health, i.e. psychology, of the dwellers of each suburb. Lack of green space
<ul style="list-style-type: none"> • Our beaches, parks and waterways
<ul style="list-style-type: none"> • Population growth should be managed by high density housing being near railway stations
<ul style="list-style-type: none"> • Possible coastal erosion. Maybe not as a result of sea level rise but as a result of storm surges
<ul style="list-style-type: none"> • Rising sea Levels, rising congestion
<ul style="list-style-type: none"> • Rising sea levels. Air pollution. Ocean pollution. Soil pollution. Visual pollution, too many high-rise, non-human-scale buildings
<ul style="list-style-type: none"> • Rising water levels
<ul style="list-style-type: none"> • Rising water levels will affect all our waterfront, increasing beachfront erosion and Council upkeep on roads and infrastructure. Particularly the increasing weather events
<ul style="list-style-type: none"> • Rubbish recycling. Utilisation of self sustainable power. Conservation of water
<ul style="list-style-type: none"> • Sea level rise impacting coast and rivers in the Council area. Bus based public transport running on fossil fuels will become prohibitively expensive
<ul style="list-style-type: none"> • Stop people parking on the grassed areas along Lady Robinson Beach. Stop people littering
<ul style="list-style-type: none"> • The city should focus on being more efficient in terms of energy consumption and providing more efficient public transport and cycle lanes
<ul style="list-style-type: none"> • The city should look at being more energy self-sufficient and, with the large migrant population, educate people about preservation of the environment
<ul style="list-style-type: none"> • The Council's boundary of Botany Bay and the Waste Transfer Station in Lindsay St Rockdale

Continued on the following page

3a. Do you think that environmental challenges will impact on the City of Rockdale?

3b. If yes, in what way? (Cont'd)

<ul style="list-style-type: none">• The high level of development is reducing the green space available to both native plants and wildlife and also the local residents. The pollution from the M5 smoke stacks is reducing the air quality
<ul style="list-style-type: none">• This area is the centre for getting to anywhere, e.g. airport, beaches, transportation, etc., to the north from south and west and north and west to the south and it's only going to get worse. People are reluctant to use public transport, what is the incentive sit on dirty buses with strangers as opposed to sitting in the safety of your car for 1-2 hours every day during traffic. I know which my colleagues' family and friends choose!
<ul style="list-style-type: none">• Too many people, cars and high rise units
<ul style="list-style-type: none">• Transport and traffic problems
<ul style="list-style-type: none">• Transport is obviously a massive problem on Grand Parade, cutting everyone from the beach
<ul style="list-style-type: none">• Transportation
<ul style="list-style-type: none">• We often hear Rockdale will be one of the areas in Sydney that may be flooded when sea level rises
<ul style="list-style-type: none">• With the continual overdevelopment of Rockdale with high rise in particular, areas there will obviously be a greater impact on garbage and waste disposal. There needs to be restrictions placed on the big polluters in the area, including Coles, Franklins and take away restaurants that sell goods in plastic bags, which then are disposed of without care. This is a particular problem along the foreshores of Ramsgate and Brighton. Much of the rubbish is from visitors to the area on the weekend and who have no civic pride. Transport is also crowded due to the increase in population. There is also a tendency for cafés and restaurants to place tables and chairs outside of their premises as well as billboards, which restrict pedestrian access along footpaths. There also needs to be a physical presence of police in the area to restrict anti social behaviour in the shopping centres and along the beachfront, especially at night when hoons use the area as a speedway
<ul style="list-style-type: none">• Wollie Creek and Arncliffe is flood prone

Nb: Some respondents did not answer

4. How do you think Council and the wider community can be a positive part of this agenda?

The key ways in which Council could be seen to positively impact on environmental issues include:

- Leading by example
- Educating the community
- Motivating/organising with other key stakeholder groups
- Advocating strongly with other tiers of Government
- Implementing appropriate planning policies

Verbatim responses

<ul style="list-style-type: none"> • Adherence and enforcement of regulations. If you are not going to enforce regulations why have them?
<ul style="list-style-type: none"> • Anti-litter campaigns and enforcement by Council Rangers. Anti-smoking campaigns and use of Council by-laws to ban smoking in public places such as parks, cafés, etc. Free shuttle buses, etc. to encourage use of public transport. Continue to engender community knowledge and support for recycling that is currently in place
<ul style="list-style-type: none"> • Ban the use of plastic bags. Install more garbage bins with signs in various languages. Fine litterers. Increase police presence in the area. Install security cameras in The Rockdale, Brighton, Ramsgate and Ramsgate Beach areas. Place speed cameras along The Grand Parade. Introduce parking meters along the foreshore areas at Brighton and Ramsgate Beach. Use the revenue to provide community buses from Rockdale Station to the beaches
<ul style="list-style-type: none"> • Be greener, within budget and reasonable costs. LED lighting, stormwater harvesting, etc.
<ul style="list-style-type: none"> • Build homes away from those areas, instead have parkland and recreation areas
<ul style="list-style-type: none"> • Build more parks, not just plan but take action and provide more places for residents to rest. Improve public transportation to commute among suburbs, not just major suburbs but also small suburbs which are always ignored
<ul style="list-style-type: none"> • By allocating monies to areas where, at the end of working periods, families can gather at safe green spaces, e.g. parks, pools, etc. The community can support these venues and assist in their safety and cleanliness for all to enjoy
<ul style="list-style-type: none"> • By linking driving and shopping patterns with public transit and delivery options
<ul style="list-style-type: none"> • By not ignoring climate change and having a plan supported by the community, not based on how much it will cost, but what needs to be done
<ul style="list-style-type: none"> • Council can plan for the future and implement works that are its responsibility. Council can promote and educate provided that other arms of government pay. There is too much double and triple taxing of the same or similar issues by each level of government
<ul style="list-style-type: none"> • Council should liaise with surrounding council regions to have consolidated plans for big ticket policies such as Global Warming. I don't want to see RCC doing one thing while another nearby council has a differing strategy
<ul style="list-style-type: none"> • Council to take more responsibility
<ul style="list-style-type: none"> • Council would be best served by co-ordinating services and maintaining close relationships with neighbouring local councils to reduce costs and serve the wider community in a co-ordinated and smart way
<ul style="list-style-type: none"> • Councils have to fix the mistakes of their previous planning for the area, take responsibility of the stupidity of previous town planners and Councillors who have made the wrong decisions on infrastructure. Don't talk about it, act on it now. The bottle necks in our area are ridiculous and you, the Council, must realise you agreed upon those. It hasn't got anything to do with the blow out of the population. It's your poor planning and foreseeing of community use of infrastructure
<ul style="list-style-type: none"> • Create distinct zones for high density and for heritage maintenance
<ul style="list-style-type: none"> • Decreasing use of fossil fuels for transport, air conditioning and more intelligent use of electronic equipment. Council should enforce building restrictions for passive cooling by cross ventilation and other measures to obviate the need for air conditioning
<ul style="list-style-type: none"> • Development must be consistent with sustainable transport goals, as well as aiming for sustainability in design generally
<ul style="list-style-type: none"> • Difficult for Rockdale City to influence this global problem

Continued on the following page

4. How do you think Council and the wider community can be a positive part of this agenda? (Cont'd)

<ul style="list-style-type: none"> Educate and cultivate local residents to become greener and environmentally sensitive. Create the awareness and sense of green amongst each local community by printing more booklets, putting up more signs in major shopping malls or precincts, as most people do not care about what they waste and what can be recycled not only externally but domestically, e.g. re-use stationery and paper, to make food wastes into organic fertiliser, etc. We are basically throwing away too much that can be used again in the household
<ul style="list-style-type: none"> Education of residents to make them aware of the environmental impact in their community. Greater consultation with residents on development issues that will impact the environment
<ul style="list-style-type: none"> Go green, reduce emissions and encourage cycling and walking as part of our everyday activities. Supply better public transport to reduce reliance on cars
<ul style="list-style-type: none"> Increased Council Ranger enforcement
<ul style="list-style-type: none"> Inviting the community for discussions and surveys in order to find out what are the most common destinations for the residents of the city. This would facilitate to create an integrated public transport plan
<ul style="list-style-type: none"> Lead with initiatives to reduce energy use and prepare community assets for extreme weather events
<ul style="list-style-type: none"> Less concern with high rise developments and more attention to things closer to the ground
<ul style="list-style-type: none"> Listen to the community and stop electing developers and real estate spivs to Council. Get people with more community interest than self interest
<ul style="list-style-type: none"> More consultation
<ul style="list-style-type: none"> Organise forums to discuss problems arising from the above and take appropriate action
<ul style="list-style-type: none"> Plan with this in mind and don't allow over development in susceptible areas
<ul style="list-style-type: none"> Plan, prepare and educate the people to the realities, adopt change and practices that take account of all of this
<ul style="list-style-type: none"> Promotion and improvement of public transport, light rail via F6 corridor. Promotion of environmental practices, e.g. weekly collection of recycling waste instead of fortnightly, turning off electrical appliances at the wall switch, subsidise installation of solar panels
<ul style="list-style-type: none"> Push for more parkland and more trees. Promote further use of public transport by making it more convenient to leave the car behind
<ul style="list-style-type: none"> Recognise the need for action, and plan ahead to ensure it can be taken when required
<ul style="list-style-type: none"> Recycle no more ugly high-rises
<ul style="list-style-type: none"> Rockdale is a gateway city for the Shire. Additionally, the proximity to Sydney Airport and industry of Botany make the challenges beyond public resolution. Council needs to battle for broader recognition of problems and solutions to be prioritised in state government infrastructure planning
<ul style="list-style-type: none"> Stop the high rise buildings. Encourage all community enterprises
<ul style="list-style-type: none"> The Council has to connect with the wider community and get them on board with various initiatives. For example I notice the Strand levee already looks a real mess and this could be cleaned up as part of Clean Up Australia Day. The Council, through excellent people such as Geoff Raymond, can drive some initiatives with the people. There are plenty of volunteers out there if you can educate and connect with them. A moot point is I believe Council should be maintaining the Strand levee in better condition in the first place as I imagine a lot of money was spent on it!
<ul style="list-style-type: none"> To keep control of the above issues
<ul style="list-style-type: none"> Work with other councils on these issues instead of going it alone
<ul style="list-style-type: none"> Working together

C. Social/Community Services

5a. In the survey some people felt that support for young people was of high importance but were less satisfied with what Council is providing. What services for young people do you think Council could improve?

The key suggested way in which services and facilities for young people could be improved was by:

- Improving facilities – Pools/parks/sports centres and facilities/libraries/etc

Verbatim responses

<ul style="list-style-type: none">• Adequate sporting facilities. Law and order services so that young people can feel safe in their community
<ul style="list-style-type: none">• After hours and holiday vacation programs
<ul style="list-style-type: none">• An area set aside solely for outdoor activities alongside an associated indoor community complex
<ul style="list-style-type: none">• Better park areas and teenage activity areas would help keep the younger people occupied
<ul style="list-style-type: none">• Bexley Swimming Centre, this centre has the potential to serve the youth of Rockdale in a number of ways. An upgrade of the centre would provide improved recreation facilities for youth, and allow strong swimming programs, squads, learn to swim and clubs, to continue all year round. Future Olympians could be trained at the pool
<ul style="list-style-type: none">• Cinema complex so young people can meet and have something to do in Rockdale or Brighton
<ul style="list-style-type: none">• Civic education, cultural assimilation
<ul style="list-style-type: none">• Community activities such as those held at Kings St Place, areas for recreational activities such as sports, youth community centre, free legal advice, career counselling
<ul style="list-style-type: none">• Community workshops and meetings
<ul style="list-style-type: none">• Community/sports centres for them to meet and use their energy. Have an entertainment hub, it doesn't have to be a club, for them to socialise in. Utilise their ideas and energy for projects in the Rockdale City area, it is a young person's world now so let them take a lead role. The local schools might assist in this
<ul style="list-style-type: none">• Counselling and career guidance, referral to other local agencies
<ul style="list-style-type: none">• Create more jobs in suburbs by more projects. Provide more community trainings
<ul style="list-style-type: none">• Dialogue between all sectors but especially between the young and the old. See www.imaginechicago.org for details of how this can be done. Also www.appreciativeinquiry.net.au
<ul style="list-style-type: none">• Getting them involved in the community so that they respect people and not run to their tune
<ul style="list-style-type: none">• Later retail trading hours and improved bus services in the local areas
<ul style="list-style-type: none">• Leisure activities and libraries are important for young people. Bexley Pool redevelopment project will benefit the young people as well as old
<ul style="list-style-type: none">• Libraries and playgrounds
<ul style="list-style-type: none">• More community based workshops for young people
<ul style="list-style-type: none">• More leisure facilities
<ul style="list-style-type: none">• More playing fields. Theatre and cultural centre. Music entertainment area. Creative arts workshops, centres and facilities
<ul style="list-style-type: none">• More sports fields, more floodlights for night training
<ul style="list-style-type: none">• More support for the PCYC instead of trying to shut them down, they are doing a great job with young people
<ul style="list-style-type: none">• PCB clubs and leisure and education centres and library facilities

Continued on the following page

5a. In the survey some people felt that support for young people was of high importance but were less satisfied with what Council is providing. What services for young people do you think Council could improve? (Cont'd)

Verbatim responses

<ul style="list-style-type: none"> Perhaps they could provide social ventures for the teenagers
<ul style="list-style-type: none"> Places for youths to meet, pools, basketball courts, cricket nets and flat fields for ball sports
<ul style="list-style-type: none"> Provide quality open space and recreation opportunities. Build and manage a multipurpose leisure centre. Plan and build facilities for the youth now and not talk about it for years and wait until they grow up or leave. Adapt to current demands. Don't build facilities and then walk away for 20 or 40 years. Look what happens in the commercial world. Is the Bexley Swimming Centre in the best location for the current population and, as it is being planned, taking into consideration the expected population with the proposed new zonings. Has anyone looked at previous reports? Was the consultant asked to look for the best location and state what is required or was the consultant asked to fix up a current problem? Why not select a new location and build facilities to meet current expectations and to current standards rather than patch up the old. Why do we need to have the best pool in the world at Bexley? Why not joint partner with residential developers to provide facilities where people live, provide them now rather than wait until Council funds become available. Rockdale has the best \$2 shops in Sydney, is that what the population wants or is that what it gets for inaction by Council? No active streets with the Council buildings facing the highway, just closed doors and painted windows. Were those that answered the survey young or were those that answered stating what they think you want to hear? I would question Council's interpretation of consultation, does it hire consultants to come up with what is correct or do they put their slant on the outcomes
<ul style="list-style-type: none"> Providing or lobbying for improved public transport options. Less demonisation of young people in Council policies
<ul style="list-style-type: none"> Providing safe places for youths to socialise, so they are not out on the streets. A community focus program of events
<ul style="list-style-type: none"> Recreational/sporting facilities like an upgraded and improved Bexley Pool
<ul style="list-style-type: none"> Retain the YMCA facilities and provide better funding for youth programs. Improve the sports and recreation facilities available for the youth. More free events for teenagers
<ul style="list-style-type: none"> Sport and cultural events. Free concerts and sport competitions for instance
<ul style="list-style-type: none"> Sports centre/entertainment centres/meeting venues with mentoring program
<ul style="list-style-type: none"> With the funds raised from metered parking, this could go into providing free activities during school holidays
<ul style="list-style-type: none"> Young people need to be better engaged with the local community and local government, particularly those who have not been taught responsible behaviour at home. This is sad but unfortunately true. Perhaps the parents also need to be part of the programs developed as many of them are also on the margin of what we consider to be acceptable behaviour
<ul style="list-style-type: none"> Youth centres. Dances and social activities. Swimming pool, Bexley pool is okay but reasonably hostile to young people in some ways, e.g. under 16 year olds can't be there alone

5b. People also felt that support for people with disabilities and older people was of high importance but were less satisfied with what Council is providing. What services for people with disabilities and older people do you think Council could improve?

The key suggested ways in which services and facilities for people with disabilities and older people could be improved was by:

- Improving accessibility – footpaths/transport
- Improving facilities

Verbatim responses

<ul style="list-style-type: none"> • Ban all footpath trading. It is a real obstacle to disabled or infirm people. It is a nightmare for the visually-impaired and an impediment to freedom of movement for everyone else. Also, it dirties the brand new footpath
<ul style="list-style-type: none"> • Bexley Pool is a typical example of no attention being given to these people. The pool accessibility, the damaged disabled facilities and the downstairs male toilets and change rooms make it very difficult for disabled and older people to make full use of this recreation. Incidentally, the above-mentioned upgrade paid no attention to the men's needs
<ul style="list-style-type: none"> • Clean and clear footpaths
<ul style="list-style-type: none"> • Clear footpaths without cars parked across them
<ul style="list-style-type: none"> • Community based programs for these people, e.g. meetings, visits and bus trips, etc.
<ul style="list-style-type: none"> • Community centre with activities
<ul style="list-style-type: none"> • Community workshops and meetings
<ul style="list-style-type: none"> • Easier access to Council facilities, improve the quality of footpaths
<ul style="list-style-type: none"> • Free transportation
<ul style="list-style-type: none"> • Funds from metered parking could go into grants for local organisations that look after people with disabilities or the elderly
<ul style="list-style-type: none"> • Getting them more involved and making them feel like they are a valuable part of the community by involvement and engagement. More facilities and acknowledgement of their needs
<ul style="list-style-type: none"> • Green space and pools, most disabled can swim or enjoy water activities. Water being a weightless environment, and parks with shelters
<ul style="list-style-type: none"> • Improve access to Council buildings and schools. Consider setting up more voluntary and supported groups to assist in helping the elderly stay at home, gardening, cleaning, company, etc.
<ul style="list-style-type: none"> • Improved access, i.e. ramps for crossing streets. Community service buses and transport to take elderly shopping, to doctors and hospitals. Ensure that all new commercial buildings include disabled access facilities. Provide within Council's premises, i.e. Rockdale Town Hall, entertainment such as Bingo, Trivia and other activities for disabled and the elderly
<ul style="list-style-type: none"> • In my area, bus 422 could arrive more frequently
<ul style="list-style-type: none"> • Meals on Wheels, senior citizens centre
<ul style="list-style-type: none"> • More buses connecting each community. More arrangements to organise them getting together to have some fun like short trips within NSW, interest groups, e.g. choir, card playing, chess, sports, etc. When they are not alone they are more active, collectively
<ul style="list-style-type: none"> • More community transport services
<ul style="list-style-type: none"> • More parking spaces
<ul style="list-style-type: none"> • Older people have the same needs as the young people but they lack the mobility. Older people will also benefit from the Bexley Pool project as they will be able to use the indoor pool all year around. They may also benefit from mobile libraries

Continued on the following page

5b. People also felt that support for people with disabilities and older people was of high importance but were less satisfied with what Council is providing. What services for people with disabilities and older people do you think Council could improve? (Cont'd)

<ul style="list-style-type: none"> • Organise forums to discuss problems arising from the above and take appropriate action
<ul style="list-style-type: none"> • Pets as therapy course, http://www.velmaspetsastherapy.com.au/
<ul style="list-style-type: none"> • Poor footpaths are always a danger to older people and cause quite a few accidents. Disabled facilities
<ul style="list-style-type: none"> • Provide more community activities. Provide more parks and playgrounds
<ul style="list-style-type: none"> • Provide services, facilities and programs to reflect the current population mix and then plan for a population change. Give thought to what that change will be and ask the population what it wants Rockdale to be like in 20-30 years' time. Coloured markings on DCPs and LEPs give anyone confidence that the changes proposed will benefit the local community who live or work in the city, or are the benefits to be taken up by developers who only build then leave? The drab 3 storey walk ups are only being replaced by 12 storey developments. Is thought being given to how people live in these buildings when they get older
<ul style="list-style-type: none"> • Providing or lobbying for improved public transport options
<ul style="list-style-type: none"> • Recreational/sporting facilities like an upgraded and improved Bexley Pool
<ul style="list-style-type: none"> • Swimming facilities as the number one priority as they provide enormous benefit to people with disabilities
<ul style="list-style-type: none"> • Transport, meeting rooms, entertainment and social activities, trips
<ul style="list-style-type: none"> • Whatever the other levels of Government are prepared to fund

5c. People also felt that sporting facilities and playgrounds could be improved. How do you think Council could improve these facilities?

The key suggested ways in which sporting facilities and playgrounds could be improved was by:

- Improving current facilities
- Better maintaining and cleaning current facilities
- Increasing the number of facilities available

Verbatim responses

<ul style="list-style-type: none"> • Apart from sports fields there is very limited sports and leisure facilities in and around Rockdale. Although it caters for a certain demographic, the PCYC is not a very upmarket facility and is very male centric, to my mind. A new purpose built sports facility needs to be built with a swimming pool, table tennis, badminton, indoor football, basketball, gym
<ul style="list-style-type: none"> • Assist clubs to maintain healthy playing fields, invest in fencing, floodlighting, improved toilets and changing facilities. In general, encourage children to play sport
<ul style="list-style-type: none"> • Better lighting, security patrols for the safety of people using them while others are behaving unsociably in these areas. CCTV cameras in more place, hopefully they actually work, they're not just dummies. All parks and their facilities should be upgraded
<ul style="list-style-type: none"> • Better maintenance and provision of better playground equipment
<ul style="list-style-type: none"> • Conditions of playing fields, cleaning of car park at swimming pool, better parking arrangements at pool, better parking at Botany Bay
<ul style="list-style-type: none"> • Consult the resident with any major changes to existing facilities and also before the Council reclaims land for future developments
<ul style="list-style-type: none"> • Council needs to consider playground equipment and setup like that of Tempe Reserve. Much of the use of this equipment is by people that live in the Rockdale Municipality
<ul style="list-style-type: none"> • Decide what's happening with the land purchased for public recreation at the corner of Turrella and Walker Streets, Turrella. Improve cross-city cycle ways
<ul style="list-style-type: none"> • Facilities along the F6 corridor are completely hidden and do not merge with the surrounding environment. There is no natural flow from strolling from streets into these areas
<ul style="list-style-type: none"> • Get parents to participate in the care and maintenance of these areas and teach their kids more respect for public places
<ul style="list-style-type: none"> • Getting specific feedback from people involved and that have energy with checking against other groups
<ul style="list-style-type: none"> • I like Bexley Pool, but needs improvement
<ul style="list-style-type: none"> • Increase dedicated cycleways and crossings for pedestrians, increase shared zones for pedestrians to discourage rat racers, in Kogarah in particular
<ul style="list-style-type: none"> • Indoor sports centre with swimming pool and multiple sports options, e.g. table tennis, badminton
<ul style="list-style-type: none"> • Indoor swimming pool like the one in Hurstville
<ul style="list-style-type: none"> • Keep them tidy
<ul style="list-style-type: none"> • Make the playgrounds safer
<ul style="list-style-type: none"> • More and better swimming facilities needed. RCC is sadly lacking in swimming facilities and as a first step needs to upgrade and amplify Bexley Swimming Centre
<ul style="list-style-type: none"> • More green space and open space
<ul style="list-style-type: none"> • More maintenance services and shaded areas for non-participants
<ul style="list-style-type: none"> • More open areas for sporting clubs
<ul style="list-style-type: none"> • More tennis courts, swimming pools and indoor facilities such as basketball courts, bowling halls and table tennis tables etc.
<ul style="list-style-type: none"> • On the whole they are okay, just need a few more with some activities for kids and teenagers

Continued on the following page

5c. People also felt that sporting facilities and playgrounds could be improved. How do you think Council could improve these facilities? (Cont'd)

<ul style="list-style-type: none"> • Provide high quality and better facilities, not more of the same. Take back control of all facilities and let Council control and manage as its objectives are for the wider community, whereas a single purpose group only has objectives to suit itself. Too much of the valuable and scarce resources are being controlled by single interest groups. Phase out all long term leases and licences. If long term leases are requested, redirect the proponents to privately owned sites, then see how successful they are and how rapidly they respond to changing wants and needs
<ul style="list-style-type: none"> • Recently Sydney Technical High School was fenced effectively, shutting out hundreds of youths and families from access to basketball courts, fields and safe places for parents to teach children bicycle skills, people walked there and on any single afternoon there were youths playing basketball sharing space with joggers using the large oval, and parents teaching their small children to learn bicycle safety. Now they most probably either drive somewhere or not bother. Bad for the environment, bad for the psyche of the residents
<ul style="list-style-type: none"> • Recreational/sporting facilities like an upgraded and improved Bexley Pool
<ul style="list-style-type: none"> • Revitalising the parks
<ul style="list-style-type: none"> • Rockdale Council is committed to repairing the current 50metre outdoor pool at Bexley. The project once completed will allow the people of Rockdale and surrounding suburbs to enjoy swimming, being the best exercise as well as cheap, all year around in the 50 metre outdoor pool as well as the 25 indoor pool. This is the only pool in the area. It is desperately needed by so many schools that use it for their carnivals, intensive swimming programs. The upgrade should be staged so that the people of Rockdale and all these schools are not disadvantaged
<ul style="list-style-type: none"> • Setting up community committees to plan and maintain them
<ul style="list-style-type: none"> • Signing of playgrounds. Signage of sporting facilities with details of what sports they are suited towards and information on how to book facilities. Clear guidelines on how organisations can work with Councils to ensure they comply with requirements. Perhaps create a role within Council to actively approach sporting groups within the community rather than wait for them to approach Council
<ul style="list-style-type: none"> • Sponsor sporting teams, provide grounds rent free
<ul style="list-style-type: none"> • Sporting grounds should be readily available to younger people at minimal or no charge. Grounds should be properly maintained and dressing rooms and toilets properly cleaned. Playgrounds should be shaded and equipment properly maintained. The equipment should be regularly inspected for safety reasons that may arise as a result of vandalism or misuse
<ul style="list-style-type: none"> • Stop selling golf courses and squeezing all sports into Scarborough Park, there's not enough parking
<ul style="list-style-type: none"> • Take action, not just planning and change the plans
<ul style="list-style-type: none"> • The open space issue is always a difficult issue with councils as when any new open space is available, factories/units are built on the sites, the other problem with existing playing fields is that they are used for many sports and some are left in a poor condition after a particular season is finished but of course Council hasn't the time to prepare for the next sports season
<ul style="list-style-type: none"> • There seems to be a lack of facilities. Is there even one free basketball court? The pool at Bexley is in need of an upgrade
<ul style="list-style-type: none"> • These facilities are all hidden, make it more accessible and user friendly
<ul style="list-style-type: none"> • Upgrade and increase the number
<ul style="list-style-type: none"> • Upgrade of Bexley Swimming Centre. Restoration of existing 50m outdoor pool plus the construction of a new indoor 25m pool and program pool for learn to swim
<ul style="list-style-type: none"> • Vandalism, first has to be recognised and addressed irrespective of race and political correctness
<ul style="list-style-type: none"> • Wolli Creek Town Park

D. Infrastructure.

6a. In terms of road conditions and maintaining roads, what do you think are the key issues in the Rockdale City Council area? (If possible please identify the suburb or street where these issues are)

This question details where specific issues with road maintenance are. The residents' responses are detailed below.

Verbatim responses

<ul style="list-style-type: none">• Additional roads and links are required now in Wolli Creek. Council is approving development after development yet has no timetable on how or when roads will be built. The regular excuse is lack of S94 funds. Why not build now and provide concessions later?
<ul style="list-style-type: none">• Arncliffe Street can be too busy at times and through traffic is excessive during peak periods
<ul style="list-style-type: none">• Arncliffe Street gridlock in mornings, need to stop through traffic, reduce speed limit, build Gertrude Avenue, needs pedestrian crossing. Magdalene Terrace also needs a pedestrian crossing
<ul style="list-style-type: none">• Bexley Road resurfacing
<ul style="list-style-type: none">• Bexley Road, Bexley North from the shopping centre south to the tennis courts
<ul style="list-style-type: none">• Chuter Avenue is often a traffic hazard on the mornings of the garbage collection, which is twice a week with bins from the units placed on the roadway and many falling over and littering the road. While the placement of bins on the road is convenient for collection of garbage, it is questionable if this practice is legal and should be stopped. A number of roundabouts have been constructed where it is impossible to see if vehicles have entered on the other side. This is particularly the case at Ramsgate Road and Alfred Street
<ul style="list-style-type: none">• Crossing options on General Holmes Dr from Monterey, along Ramsgate Beach to Dolls Point very limited and presently very treacherous
<ul style="list-style-type: none">• Darley Road, between Water Street and May Street, is a race track. The stop signs at Hartill-Law Avenue are a farce, especially the one on Slade Road approaching this intersection from Bexley North
<ul style="list-style-type: none">• Drainage maintenance. Peak time traffic light sequencing
<ul style="list-style-type: none">• Forest Road through the Bexley shopping district. McDonalds through to just after Shell Service Station, traffic flow is appalling. Lights do not seem to be in sync. Too many people turning right is disrupting traffic flows, make fewer right hand turns. Parking in Bexley shopping area is essential, but the reduction of traffic down to 1 lane each way is detrimental to traffic flows. Yesterday, Saturday at lunch time, it took over 8 changes of lights and 15 minutes just to travel approximately 1km. Seems too much preference is given to Stoney Creek Road traffic, which then blocks Forest Road and cars waiting to move through the lights near Mitre 10
<ul style="list-style-type: none">• Generally roads throughout RCC area would benefit from better maintenance, line marking, etc.
<ul style="list-style-type: none">• I am happy with the road conditions, however, I believe there is no priority for cycle lanes. City Council should invest in this
<ul style="list-style-type: none">• Improve cycleways, Bexley Road environs, down to Brighton, through Bardwell Park and the parklands to connect with Wolli Creek and Cooks River and down to the south
<ul style="list-style-type: none">• Key issue is car hoon behaviour, i.e. burn outs especially near Hamilton Street and Lorraine Avenue
<ul style="list-style-type: none">• M5 around the Arncliffe entrance always clogs up around peak hour
<ul style="list-style-type: none">• Marking out parking in/near town centres
<ul style="list-style-type: none">• Please reconstruct the pedestrian laneway leading from Princes Highway to the train station. Over the years I have seen the usual garbage and food but also vomit and excrement. Please improve the lighting along some streets
<ul style="list-style-type: none">• Potholes Princess Highway southbound, I think next to library
<ul style="list-style-type: none">• Princes Highway Rockdale during peak hour
<ul style="list-style-type: none">• Princes Highway and M5

Continued on the following page

6a. In terms of road conditions and maintaining roads, what do you think are the key issues in the Rockdale City Council area? (Cont'd)

<ul style="list-style-type: none"> • Provide more sustainable transport options, like cycleways
<ul style="list-style-type: none"> • Road maintenance is pretty good. Traffic congestion is the main issue I feel
<ul style="list-style-type: none"> • Same work in the same places, Councillors should actually take a look around at their paperwork and scheduling of road works to notice this, yet other areas are not maintained, same streets same places, just read your paperwork
<ul style="list-style-type: none"> • Significant drainage problems with Princes Highway adjacent to St George Hospital and James Cook Boys High School. Whenever it rains, water pools on the road surface and is then sprayed across the footpath by passing cars. In moderate to heavy rain the footpaths are almost unusable as a result
<ul style="list-style-type: none"> • Sweep all local streets regularly so that drains don't get blocked up
<ul style="list-style-type: none"> • The F6 should be built as quickly as possible. As I understood it, it was going to be a flyover from Taren Point bridge to Kyeemagh
<ul style="list-style-type: none"> • The influx of traffic on Brodie Spark Drive and Arncliffe Road in Wolli Creek. Morning traffic is crazy and once Woolworths opens at the end of the year it will be mayhem for all traffic in and out of the Wolli Creek precinct
<ul style="list-style-type: none"> • The Princes Highway through Rockdale certainly doesn't help, although Newtown doesn't suffer. Five Ways is a problem and needs to be rethought. A light rail connecting Rockdale to Brighton might be good idea
<ul style="list-style-type: none"> • The roads around Rockdale Town Centre need to be reconfigured for better traffic flow and to be pedestrian friendly. No right turn from Rockdale Plaza on to the Prince Highway is a crazy development, there must be better solution
<ul style="list-style-type: none"> • The street sweeper is a waste of money, it has a tendency to operate when there are cars parked on the streets, therefore achieving nothing
<ul style="list-style-type: none"> • Traffic control at Bardwell Park Slade Rd and Hartill-Law Avenue. Either install traffic lights or enforce the law with drivers not stopping at stop signs
<ul style="list-style-type: none"> • Traffic obviously a problem along the beach. Princes Highway needs a facelift, it looks so old and tired
<ul style="list-style-type: none"> • Treating local roads as nothing more than highways, such as West Botany St, Princes Highway, Wickham St, inaccessible to non-car road users. Cyclists alienated from local roads apart from shared cycleways
<ul style="list-style-type: none"> • We need a couple of speed humps to reduce car speed/noise on Bonar Street between Thompson Street and Knoll Avenue, Arncliffe since it is a narrow street and residents can't rest when cars speed through
<ul style="list-style-type: none"> • Wolli Creek, narrow roads with high rise. No commuter parking at Wolli Creek station
<ul style="list-style-type: none"> • Would be good to reduce the number of cars on the road by improving public transport facilities, especially near the beach so that this area can be improved and promoted as a tourist destination. It's probably not possible but it would also be good to reduce the cars using Princes Highway so that this area could be promoted as a village for shopping and cafés. King Street Place is really nice, more pedestrianism would be good for the area around Rockdale town centre and Brighton Beach

6b. In terms of parking areas, what do you think are the key issues in the Rockdale City Council area? (If possible please identify where these issues are)

Key areas of concern with regards to parking in the Rockdale City Council area include:

- Parking in commercial areas (of particular concern to attendees who were business owners or managers)
- Parking near train stations
- Parking in residential areas

Specific examples are provided by respondents in the table below.

Verbatim responses

<ul style="list-style-type: none"> • Beach users, not locals are monopolising the Coles car parking area at Ramsgate. Areas of high density living with not enough parking areas provided. New developments on Rocky Point Road will have a major impact on traffic and parking
<ul style="list-style-type: none"> • Brighton-Le-Sands. Council has finally admitted that the problem was caused by inadequate onsite parking requirements on past DAs. So, resume some small parcels of land in affected streets and make it public parking for local residents. Pay for it with your hoard of S94 contributions. Take the Novotel to court. When this building was approved they were required to provide a certain number of free parking spaces, but they have not complied. They charge for parking, or at least for parking longer than 2 hours. On New Year's Eve, there is no free parking, just a flat rate of \$25
<ul style="list-style-type: none"> • Build a multistorey car park within the shopping/entertainment centre so land such as the large car park on Bay Street is utilised better
<ul style="list-style-type: none"> • Car spaces are inadequate in number and in size
<ul style="list-style-type: none"> • Finalising commuter car parks at Rockdale Station
<ul style="list-style-type: none"> • I think parking is sufficient in the area, but hinges on improving local bus services
<ul style="list-style-type: none"> • I think the current parking is adequate. People should be encouraged to use public transport
<ul style="list-style-type: none"> • In Arncliffe on Sundays, people going to the Coptic Church park illegally, parking too close to residents' cars so they cannot go out, and residents cannot go out if they have no off street parking, as they are unable to get a park when they return. There should be some residents' only parking. A parking officer should work on Sundays and give tickets to those illegally parked. I have been abused when I had to get someone from the church to move their car as it was illegally parked
<ul style="list-style-type: none"> • Maintain free parking in all residential areas
<ul style="list-style-type: none"> • Maintaining and creating green and public space environments with them
<ul style="list-style-type: none"> • Make some limited time car parking bays in Rockdale shopping centre so it will be easier to find parking in peak hours. Make some ticket parking bays along the shopping precinct to encourage people walk to shops when possible or they are nearby
<ul style="list-style-type: none"> • More families have two working parents, or at least one but often need two cars, the Council continues to allow high rise/medium density projects without demanding adequate parking facilities be in the plans from developers. The cars are on the street and at any given time areas around these places are stretched to capacity
<ul style="list-style-type: none"> • More parking and fewer parking fines for those who find it difficult to get parking. Stop with the revenue raising of parking meters too
<ul style="list-style-type: none"> • More parking areas and/or access to those parking areas are required for the Bexley shopping district and the Rockdale Town Centre
<ul style="list-style-type: none"> • More parking around transport hubs, railway etc. to encourage commuting to Kogarah, Arncliffe etc.
<ul style="list-style-type: none"> • More parking at Arncliffe and Wolli Creek
<ul style="list-style-type: none"> • Most are filthy dirty. They are being built on spare land rather than on planned sites, e.g. Rockdale Railway Station, good for train travellers but not much benefit to the local business community
<ul style="list-style-type: none"> • Much more all day parking needed, parking near train stations for commuters

Continued on the following page

6b. In terms of parking areas, what do you think are the key issues in the Rockdale City Council area? (Cont'd)

<ul style="list-style-type: none"> • New parking area at Kyeemagh strip is a great thing, it looks nice and has easy access. More of that would be good. The Ramsgate Beach area around the Ramsgate Road area needs to be improved as it looks atrocious, it is packed every weekend most of the year. The parking needs upgrading, guttering line marking, etc. Stop fixing the same roads and do something else, what a waste of resources
<ul style="list-style-type: none"> • Not enough
<ul style="list-style-type: none"> • Not enough public parking, such as Wollli Creek
<ul style="list-style-type: none"> • Parking at Brighton is hard to find, especially for the NYE fireworks
<ul style="list-style-type: none"> • Parking is always a problem with the number of vehicles on the road each year
<ul style="list-style-type: none"> • Scarcity of parking, especially in Brighton
<ul style="list-style-type: none"> • Severe lack of residential on-street parking in main streets near Calvary and St George Hospitals due to use by hospital staff and commuters, e.g. Barton Street
<ul style="list-style-type: none"> • Street parking is adequate. As already mentioned, parking on the grass in park areas should not be tolerated. I believe that paid parking should be implemented at Cook Park, with revenue being used to clean and improve the park
<ul style="list-style-type: none"> • The demand for parking is heavily concentrated at Brighton-Le-Sands. Options to park and walk further up Bay Street need to be provided instead of parking on the beach-front
<ul style="list-style-type: none"> • The large new car park on Bay Street is, I am sure, useful, but seems not a very efficient use of space. Shops or an entertainment complex could be built there along with a multistorey car park
<ul style="list-style-type: none"> • The multistorey car park in Brighton-Le-Sands looks shabby and run down. Need to be renovated as well as extended
<ul style="list-style-type: none"> • There are not enough parking areas in the Rockdale Area near the Town Hall and the shopping strip. There is insufficient off street parking in Brighton. There is a need to regulate the parking along the area between Ramsgate Road and Sandringham Street along the foreshore. This area is a nightmare on weekends, especially in the summer and on summer evenings. Proper marked parking spaces need to be installed broken up into bays to prevent hoons using the area at night as a turning bay to do wheelies and speed back along Grand Parade, prevent heavy vehicles from using the area to park overnight and on weekends. A narrow centre concrete strip in the centre of the road in this area would also prevent dangerous U-turns and pulling out of the area into oncoming heavy traffic
<ul style="list-style-type: none"> • There shouldn't be as much free parking, especially for people who work in the area. They should be encouraged to use public transport
<ul style="list-style-type: none"> • There will never be enough parking
<ul style="list-style-type: none"> • There's a parking shortage in Brighton-Le-Sands and Rockdale town centre. Near King Street Place, the parking officers make a fortune for Council
<ul style="list-style-type: none"> • This is a city wide problem, poor planning from people in councils or state government in the past. Nothing can be done about it now
<ul style="list-style-type: none"> • Throughout Rockdale!
<ul style="list-style-type: none"> • Wollli Creek Station
<ul style="list-style-type: none"> • Would be good to have parking permits in the streets near the station. A lot of commuters park in our street, George Street and also when the churches have their services the street gets blocked and we cannot park near our house. Provide more parking near the station

6c. In terms of the provision of public toilets, what do you think are the key issues in the Rockdale City Council area? (If possible please identify where these issues are)

Key areas of concern with regards to public toilets in the Rockdale City Council area include:

- There are not enough of them
- They are not kept clean enough/often vandalised

Specific examples are provided by residents in the table below.

Verbatim responses

<ul style="list-style-type: none"> • Access, the ones at Brighton are a disgrace
<ul style="list-style-type: none"> • All public toilets in the area need upgrading and regular cleaning
<ul style="list-style-type: none"> • Barton Street, at the duck pond, should not be for random sexual encounters by some men of our community, patrols in that area should occur. Schoolchildren try to use those facilities if they are naive enough and what are they confronted with? Syringes are a natural part of the Rockdale City environment, i.e. Kyeemagh boat ramp, anywhere along Lady Robinson Beach. No, you can't control all of the community's behaviours but, yes you can do more to maintain the areas and increase ranger and police presence. Where are the rangers actually?
<ul style="list-style-type: none"> • Better lighting, maintenance and security needs to be provided, they also need to be available for use at all times particularly for special events such as New Year celebrations etc.
<ul style="list-style-type: none"> • Bexley North, Bardwell Park, Kingsgrove. Whenever I have had to use the toilets and change rooms at Kyeemagh and Brighton they have always been filthy
<ul style="list-style-type: none"> • Broken toilets in Cahill Park
<ul style="list-style-type: none"> • Cleaner, accessible public toilets needed. If necessary, surveillance cameras outside to discourage graffiti, etc. Resident watch program also to endure against vandalism
<ul style="list-style-type: none"> • Cleanliness is important. Also measures to discourage antisocial activities in toilet blocks
<ul style="list-style-type: none"> • Great to see the ones that are there, more are always welcome
<ul style="list-style-type: none"> • I believe there are enough toilets, but their condition is disgusting. They are dark and dirty facilities
<ul style="list-style-type: none"> • I wouldn't use most public toilets in the area, in the Town Hall Library and auditorium area the toilets are disgusting. Other toilets, especially along the beachfront are given a quick clean in the morning and then left in disgusting conditions for the rest of the day, I would rather go behind a tree. Maybe signs should be put in toilets to educate people on the quality of cleanliness we expect in this country
<ul style="list-style-type: none"> • Lack of public toilets in Bardwell Valley and Wolli Creek
<ul style="list-style-type: none"> • Making the public toilet in Bexley a paid/use is terrible
<ul style="list-style-type: none"> • More clean and safe toilets throughout the city
<ul style="list-style-type: none"> • More self clean public toilets, Queenstown in New Zealand, Paris, etc. have these facilities located around the city and they work a treat
<ul style="list-style-type: none"> • Need to be sited in high profile areas. Built bright and kept clean. Most facilities in Cook Park are a disgrace yet leased restaurants/kiosks in the park have no responsibility to provide toilets for park users
<ul style="list-style-type: none"> • Not enough
<ul style="list-style-type: none"> • Not enough in small suburbs
<ul style="list-style-type: none"> • Not enough. Live in Arncliffe and wouldn't use the ones on the station side of the street as don't think these are safe, and the ones next to the library have been closed. There is also a lack of toilets in Rockdale, the only ones I know are open are those next to the library
<ul style="list-style-type: none"> • Pay as you use toilets are good and should be placed in areas where they not likely to be vandalised, i.e. the area around Target is hidden away. This area is always going to be prone to vandalism

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6c. In terms of the provision of public toilets, what do you think are the key issues in the Rockdale City Council area? (Cont'd)

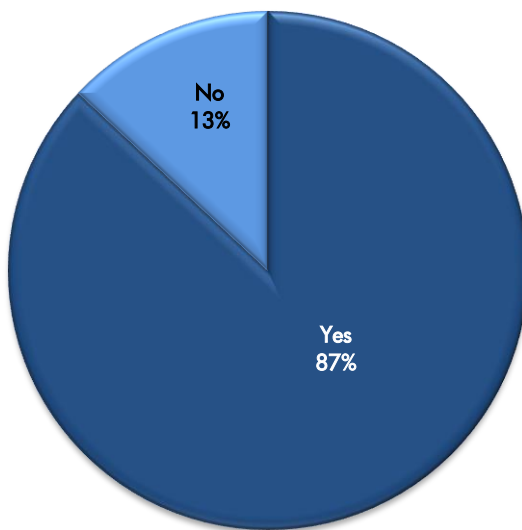
<ul style="list-style-type: none">• Public toilets in Cooks Park near Kyeemagh and North Brighton are a public eyesore that prevents the sight of the water. Water views disturbed by an ugly building
<ul style="list-style-type: none">• Public toilets are closed on weekends
<ul style="list-style-type: none">• The new toilets on Pitt Lane are nice though they smell on the inside. There was some concern about the toilets in the parks and Council wanted to raise a special levy. This should be covered in our rates, Council needs to budget better
<ul style="list-style-type: none">• There could be more public toilets in the busy areas around stations
<ul style="list-style-type: none">• They are not maintained
<ul style="list-style-type: none">• They are old
<ul style="list-style-type: none">• To clean them more often
<ul style="list-style-type: none">• Toilets on Princes Highway near the entrance of Cahill Park, Wolli Creek don't seem open to the public
<ul style="list-style-type: none">• Town centre facilities on the beach side are good
<ul style="list-style-type: none">• Upgrade the toilets along the Brighton beachfront, better lighting and improved cleaning
<ul style="list-style-type: none">• Users do not treat them with care, areas need to be supervised

E. Development.

7a. Do you think Council needs to improve its processes in relation to local developments?

The majority of respondents (87%) believed that Council needs to improve its processes in relation to local developments, with the key themes in regards to improvements including:

- Increasing consultation
- Improving access to information
- Improving transparency



	Count	Column %
Yes	39	87%
No	6	13%
Total	45	100%

Nb: Some respondents did not answer

7b. If yes, in what way?

Verbatim responses

<ul style="list-style-type: none">• Access to information and communication/consulting
<ul style="list-style-type: none">• Be consistent in the building code relating to private home development. Our experience was a nightmare! No wonder building applications are down
<ul style="list-style-type: none">• Bit more common sense and flexibility in approach
<ul style="list-style-type: none">• Brownfield sites must be developed to include sustainable local facilities such as small grocers, cafés, not simply maximised residential units
<ul style="list-style-type: none">• By looking closer at the reality of the problems that they seem to turn a blind eye to, e.g. parking problems around developments, create less street parking, which lowers the chances of people who would inject funds, i.e. shoppers into stopping at smaller businesses and boosting local economies
<ul style="list-style-type: none">• Consider the appropriateness of certain developments in certain areas
<ul style="list-style-type: none">• Consult with the community on a strict timeframe, do the work efficiently and effectively. Professional work needs to be done

Continued on the following page

7a. Do you think Council needs to improve its processes in relation to local developments?

7b. If yes, in what way? (Cont'd)

<ul style="list-style-type: none"> Consult with local residents very early in the planning stage. Otherwise, developers will cry poor about the cost of amending plans, etc. Make developers aim and then provide for higher standards for residents who are required to pay Council rates for ever, rather than developers who build then run
<ul style="list-style-type: none"> Consult with residents first before wasting money on consultants
<ul style="list-style-type: none"> Council needs to get back on Destinations Rockdale Plan
<ul style="list-style-type: none"> Council should eliminate the rule of 90cm setback from boundary for building development. Council should give this right to neighbouring households of the development site to determine whether it is necessary for the development to setback. A typical land of 500sqm would lose the utilisation of 100sqm when buildings need to setback 90cm from boundary. This is a waste of land. These days, people urgently need space to create more room to accommodate the growing population and families
<ul style="list-style-type: none"> Developments at Bexley North are ridiculous
<ul style="list-style-type: none"> Faster processing time
<ul style="list-style-type: none"> Get on with it and stop with the delays to approving valid developments. Sure you need to be responsible, but get on with the job and stop being so old school, be dynamic and progressive
<ul style="list-style-type: none"> I believe that sometimes consultants can charge a lot, which takes away from the public purse at the expense of community services
<ul style="list-style-type: none"> I think more houses should be preserved to keep the heritage look of the area and reduce the number of ugly mansions being built
<ul style="list-style-type: none"> Inform residents about LEP and DCP changes and make it simple to understand the changes by highlighting key areas
<ul style="list-style-type: none"> It seems that developers run Rockdale. Should be a proper regard to heritage. So disappointed with the incredibly low level development taking place. Not even any concern with environmental issues. Not enough open space for levels of development, e.g. Wollie Creek, incredible slums in development. Why isn't Tempe House gardens open to the public?
<ul style="list-style-type: none"> Let the community have more input into community developments, notify by mail etc. re meetings
<ul style="list-style-type: none"> Limit the number of future developments. Improve the quality of building developments to maintain high standards. Cease the developments of high rise apartment building and limit the level to a maximum of three stories. Stamp out the ongoing corruption within the Council and building developments
<ul style="list-style-type: none"> Listen to what the locals want!
<ul style="list-style-type: none"> Local Council needs more development planning rights
<ul style="list-style-type: none"> Local developments appear ad hoc and haphazard. Protect heritage, create specific zones and stick to them
<ul style="list-style-type: none"> More community input efficient use of funds
<ul style="list-style-type: none"> More information for the community, not relying on your website. Not everyone has the Internet in their home. More signage would probably help, not everyone reads your mail. Local information stations at key times at strategic focal points in our area, e.g. shopping strips, post offices etc., places the community will visit at least once a week. This would certainly assist the elderly, diverse members of the community
<ul style="list-style-type: none"> More public consultation
<ul style="list-style-type: none"> More transparency in the planning process. I have had issues with Council where I had a DA submission turned down with no specific issues mentioned. It was resolved by meeting and discussing the issues with Council. This should have been able to happen before refusal, not after in an appeal process
<ul style="list-style-type: none"> Need competent people in Council to approve DAs and plans. See Keats Avenue, Rockdale building. Lawsuit going on. 100% guarantee there is some corruption in there
<ul style="list-style-type: none"> Need to focus more on new suburbs like Wollie Creek. Compared to other new suburbs started around the same time like Rhodes and Victoria Park, Wollie Creek is so underdeveloped. This suburb has a high potential to develop, but Council just focuses on Rockdale City. It could be done much better. Listen to the voice from the residents please and take action quick

Continued on the following page

7a. Do you think Council needs to improve its processes in relation to local developments?

7b. If yes, in what way? (Cont'd)

<ul style="list-style-type: none">Needs to stick to promises, provide updates as to what is happening, even when there is no news. What is happening at Wolli Creek? What is happening at the Novotel renovation? What is happening at Cook's Cove? Council announces this, and then nothing ever happens. We don't know why. There is probably a good reason, but I don't know it. Even when there is no news, we should be updated that there is no news, but that Council is still committed. I don't know if these things have been dumped. Recent announcement about the Muddy Creek development. That sounds great, but all announcements have led to nothing. Destinations Rockdale, Cooks Cove, Wolli Creek retail, Novotel renovation all have led to nothing
<ul style="list-style-type: none">Not let developers like Australand off the hook and allow them to revise original development proposals and modify LEPs etc. You need to remember that investors paid hard earned money to buy into a development for what was promised. You can't allow changes through after that
<ul style="list-style-type: none">Possibly too much high rise etc.
<ul style="list-style-type: none">Quicker. Also, stop letting developments get through that don't comply with Council codes. Otherwise, do away with the codes if non compliant applications are approved anyway
<ul style="list-style-type: none">Reduce red tape and expedite the processes for minor developments especially where they are replacing an existing facility with one of a similar nature, i.e. fibro garage for a brick or Colorbond® garage. Provided the new structure does not increase the area by more than 10%
<ul style="list-style-type: none">Should be promoting development opportunities, so developers are encouraged into the area to provide sustainable developments
<ul style="list-style-type: none">Very slow and the people who deal with the DAs and Building Certificates are not at all helpful
<ul style="list-style-type: none">What is the point in having development codes if Council keeps approving major exceptions?
<ul style="list-style-type: none">With pressure on availability of land space, Council should look at increasing FSR ratios on many properties, to allow for more development in the area

Nb: One respondent did not answer

8a. Can you provide any examples of good development outcomes?

Very few respondents were able to provide examples of good development outcomes. Those that were, are detailed below.

Verbatim responses

<ul style="list-style-type: none"> • Apartments around Wollli Creek Station
<ul style="list-style-type: none"> • Australand apartments in Wollli Creek
<ul style="list-style-type: none"> • Bexley Pool redevelopment project has allowed the Council to demonstrate their commitment to maintain and improve a public asset
<ul style="list-style-type: none"> • Bicentennial and Cook Parks
<ul style="list-style-type: none"> • Boardwalk, Brighton upgrade, Banksia upgrade
<ul style="list-style-type: none"> • Brighton Beach area
<ul style="list-style-type: none"> • Discovery Point is a stand out but the area is not really supported by the Council. I'm sure the section 94 funds could be put to better use instead of used in parts of Rockdale that didn't pay for it. Keep our S94 funds in Wollli Creek and use them now, not in 15 years' time when we are all dead and can't enjoy it. Otherwise give us a refund with interest!
<ul style="list-style-type: none"> • Endeavouring to control hoons in Brighton-Le-Sands
<ul style="list-style-type: none"> • King Street, although this seemed to take a long time and several resurfacings
<ul style="list-style-type: none"> • Kogarah, that environmentally friendly unit development
<ul style="list-style-type: none"> • Love the new street lighting in lower Bay Street
<ul style="list-style-type: none"> • More infrastructure, i.e. shopping centre
<ul style="list-style-type: none"> • Parklands at Brighton, past the desalination plant works, are great for the area
<ul style="list-style-type: none"> • Promotion and preservation of heritage buildings and emphasis on quality
<ul style="list-style-type: none"> • Rhodes is a very good example as a young suburb which has been developed as a nice residential and commercial area
<ul style="list-style-type: none"> • The beach area regeneration after desalination plant work. Unfortunately it seemed too slow. The new sports fields behind Bicentennial Park
<ul style="list-style-type: none"> • The compromise reached with the arc of buildings being built around Tempe House and Chapel with the brick facades. The 60/40 mix of residential/commercial at Wollli Creek
<ul style="list-style-type: none"> • The large numbers of apartments being constructed in the Wollli Creek and Arncliffe areas, which will bring life and activity in those suburbs. The shopping centre planned for Wollli Creek would also provide good services for the resident population there
<ul style="list-style-type: none"> • The wonderful new terraces built at Arncliffe on the Princes Highway near the corner of Forest Road
<ul style="list-style-type: none"> • Town centre upgrades
<ul style="list-style-type: none"> • Wollli Creek development

8b. Can you provide any examples of poor development outcomes?

High density developments, particularly in Wolli Creek, were the most often cited example of poor development outcomes.

Verbatim responses

<ul style="list-style-type: none"> Poor quality apartments and commercial developments along Princes Hwy at Rockdale. Rockdale Plaza too inward looking and disconnected from Rockdale town centre. Lack of respect for heritage in Monomeeth St Bexley. Despite immense social diversity, no arts or cultural facilities worth visiting anywhere in Rockdale LGA. Surrender of Princes Highway development to desires of through-traffic, such as showrooms, car-yards and drive-through restaurants
<ul style="list-style-type: none"> All the high rise development in Rockdale Central but no green space
<ul style="list-style-type: none"> Apartment building on Slade Road Bexley North. Duplex development on Park Street, Bexley North
<ul style="list-style-type: none"> Australand/Discovery Point at Wolli Creek. The whole area was meant to be completed by 2010. It is a hole in the ground. I don't care for the Global downturn excuse
<ul style="list-style-type: none"> Brighton-Le-Sands is terrible for parking and on many nights streets are blocked with double parked cars. The reduction in lanes on Bay Street puts more pressure on traffic. Council has allowed for development of the Bay Street area but nothing has been done to alleviate the pressures on parking for residents and visitors
<ul style="list-style-type: none"> Can't think of anything in Rockdale. Almost universally ugly. Rockdale Plaza already looks like a slum
<ul style="list-style-type: none"> Carlton, both sides of the rail track
<ul style="list-style-type: none"> Clustering and implementation of master plans needs to be followed up and not continually changed by state government and developers
<ul style="list-style-type: none"> Council allowing two storey developments, which are in fact three and four stories through allowing an underneath garage, and a rooftop entertainment area on buildings that are virtually oversized and occupy nearly whole blocks of land. There are many examples of these unsightly boxes along Grand Parade and other streets within the municipality. Such buildings must surely have a detrimental environmental impact
<ul style="list-style-type: none"> Destinations Plan was far too extreme and over-ambitious. Wolli Creek area appears to be becoming a social sink
<ul style="list-style-type: none"> Keats Avenue, Rockdale
<ul style="list-style-type: none"> Large garage doors and inactive street frontages at Market Street Rockdale. Gas heaters on balconies. No toilets at the shared use pool in the building at the corner of Market Street and Bryant Street Rockdale. They were on the approved plans but seemed to disappear when built. Poor design considerations over the collection of household garbage for high rise developments. No thought given to truck movements when residents move in or out or when bulky goods are delivered
<ul style="list-style-type: none"> Meritons in Arncliffe
<ul style="list-style-type: none"> No community facilities for Wolli Creek
<ul style="list-style-type: none"> Not continuing the push of Destinations Rockdale
<ul style="list-style-type: none"> Poor development outcomes at: 251-269 Bay Street, Brighton-Le-Sands, 340 Bay Street, Brighton-Le-Sands, 342-344 Bay street, Brighton-Le-Sands, 26 Bruce Street, Brighton-le-Sands
<ul style="list-style-type: none"> Raising the height limit for Gertrude Street and Innesdale Road. Single storey homes in front of high rise apartments
<ul style="list-style-type: none"> Sans Souci Central 524-544 Rocky Point Road Sans Souci where a supermarket and apartment complex of five storeys is now being proposed, after it was initially approved as a three storey development
<ul style="list-style-type: none"> Slow to do pavement widening in Brighton-Le-Sands. It is rare to see much development in Rockdale town centre
<ul style="list-style-type: none"> The apartment building at the corner of Market St and Pitt Lane. Sloppy workmanship
<ul style="list-style-type: none"> The high rise at Wolli Creek
<ul style="list-style-type: none"> The knocking down of buildings on Bay Street with only a car park resulting, not a very pro-active development
<ul style="list-style-type: none"> The scaling back of the development at Wolli Creek. There should be more push for commercial developments alongside residential in the suburb. The entire process from planning to constructing buildings is also very slow
<ul style="list-style-type: none"> The terrible home units built behind the St George Tavern at Rockdale

Continued on the following page

8b. Can you provide any examples of poor development outcomes? (Cont'd)

- | |
|---|
| <ul style="list-style-type: none">• There seems to be approval of too many long day care centres. I think it is weird that two of these have been approved next to the local public schools where parking is already an issue at certain times of the day |
| <ul style="list-style-type: none">• Three houses on two blocks at Parliament Terrace and Princes Street. The knock down of a heritage house at 151 Forest Road I think, in order to build units/townhouses |
| <ul style="list-style-type: none">• Too many poor quality high-rises and mansions |
| <ul style="list-style-type: none">• Upgrades not going far and fast enough, Novotel, Cooks Cove, Destinations Rockdale, Wolli Creek |
| <ul style="list-style-type: none">• Wolli Creek and Rockdale City's enchantment and succumbing to slummy high-rise within the city itself. Rockdale Plaza |
| <ul style="list-style-type: none">• Wolli Creek is a bad model of how a suburb is underdeveloped and missed a lot of good opportunities. Until now, there wasn't even a supermarket built, there is one being built extremely slowly now |
| <ul style="list-style-type: none">• Wolli Creek, Sans Souci, Rocky Point Road DA, badly managed community engagement |

F. For Town Centres.

9a. What are the good things about our town centres?

Few respondents were able to provide examples of good things about the town centres. Those that were included no key themes and are detailed in the table below.

Verbatim responses

<ul style="list-style-type: none">• Acceptance of the idea that town centres are vital for an LGA
<ul style="list-style-type: none">• Bexley has become more liveable with less traffic
<ul style="list-style-type: none">• Diversity of small businesses encourages local businesses and local employment. Successful businesses bring more customers into the shopping districts, which can in turn be a source of traffic for other shops in the area
<ul style="list-style-type: none">• Good range of shops, King Street Place is nice, living near the beach is nice, Rockdale Park is nice, Rockdale Library is really good, Bexley Swimming Pool is good but need one closer to Rockdale. Tennis centre is good, RSLs and Fishos are good, multicultural mix is great, ethnic foods available, organic farmers market is good, train access to the city is good
<ul style="list-style-type: none">• Good shopping area, facilities, easy access to train
<ul style="list-style-type: none">• I like Arncliffe as it has a small village feel to it
<ul style="list-style-type: none">• Kogarah and Rockdale work because traffic flow is reduced or removed to make them very family friendly
<ul style="list-style-type: none">• Meeting places
<ul style="list-style-type: none">• More user friendly
<ul style="list-style-type: none">• One stop shopping
<ul style="list-style-type: none">• Potential, there is nothing good about Rockdale or Brighton apart from potential
<ul style="list-style-type: none">• Provide employment and opportunity for social contact
<ul style="list-style-type: none">• Ramsgate, Rockdale and Rockdale Plaza, reasonably good public transport access
<ul style="list-style-type: none">• Reasonably accessible
<ul style="list-style-type: none">• Rockdale, diversified, bustling and convenient
<ul style="list-style-type: none">• Some are easy to get to by most. Multicultural feel of our town centres is great
<ul style="list-style-type: none">• That they are there
<ul style="list-style-type: none">• The new open areas are a real bonus, and a credit to the Council for making these requirements
<ul style="list-style-type: none">• The residents
<ul style="list-style-type: none">• They are great places for the community to engage with each other
<ul style="list-style-type: none">• They are lively, busy, and full of activity
<ul style="list-style-type: none">• Town Centres improved and do look better, but not fast enough
<ul style="list-style-type: none">• Variety, uniqueness
<ul style="list-style-type: none">• Wide range of shops at Rockdale, plus Rockdale Plaza

9b. What are the not so good things about our town centres?

The key themes surrounding examples of the not so good things about town centres included:

- Access/parking
- Cleanliness

Verbatim responses

<ul style="list-style-type: none"> • Arncliffe, run-down, only Halal foods and groceries available, businesses seem to be dying. Wolli Creek, not sure why no business is interested in leasing those shops that have been vacant for years
<ul style="list-style-type: none"> • Bexley Town Centre is struggling, with a limited number of shops. Shops frequently close down and there are vacant lots
<ul style="list-style-type: none"> • Businesses do not seem to be thriving, especially in Rockdale
<ul style="list-style-type: none"> • Dirty
<ul style="list-style-type: none"> • Dirty, way too many poorly presented shopfronts, terrible traffic flow and poor parking options. Some areas look derelict and it only takes a few really rundown shopfronts to really detract from the whole area, yet Council does not enforce owners to ensure shopfronts are in good repair etc.
<ul style="list-style-type: none"> • Everything, access , parking , cleanliness, supervision, graffiti
<ul style="list-style-type: none"> • Everything, rubbish dumping
<ul style="list-style-type: none"> • I feel the suburb is dirty compared to other suburbs in Sydney
<ul style="list-style-type: none"> • Lack of parking at certain times of the day
<ul style="list-style-type: none"> • Lack of street activities and vibrancy, especially on the weekend
<ul style="list-style-type: none"> • Magnets for louts
<ul style="list-style-type: none"> • Main roads through the town centres. Although I can understand the issues, more consideration should be given to having the town centre areas away from the noisy main roads, i.e. akin to Kogarah
<ul style="list-style-type: none"> • Need better public transport, promote café culture, need more pedestrian areas, no fenced off leash areas, need more parks, need upgraded leisure facilities
<ul style="list-style-type: none"> • Not much, Council does not seem to care. Look at the filthy streets around Wolli Creek
<ul style="list-style-type: none"> • Nothing going on in them, no reason to go there
<ul style="list-style-type: none"> • People not respecting community assets
<ul style="list-style-type: none"> • Poorly laid out. Unsightly billboards and tables and chairs situated along common footpaths. The Rockdale Ribbon Strip Shopping Centre is a disgrace and must be the junk shop capital of Sydney
<ul style="list-style-type: none"> • Ramsgate, Rockdale and Rockdale Plaza, poor traffic flow, limited range of shops. Usually have to go to Hurstville or Miranda for a better range
<ul style="list-style-type: none"> • Roads, traffic, aircraft noise etc.
<ul style="list-style-type: none"> • Rockdale Town Centre seems to be becoming less safe all the time. Things are not changing. There was a great vision in about 2005 with CDs etc. made, what happened? Rockdale is ideally placed geographically in terms of rail, beach & road, what a wonderful opportunity!
<ul style="list-style-type: none"> • Slow pace of development. Lack of integration with nearby public transport
<ul style="list-style-type: none"> • The land surrounding good public transport links is underutilised
<ul style="list-style-type: none"> • The major shopping area is too far away from public transportation. Not as good as Hurstville
<ul style="list-style-type: none"> • The town centres should be places for local residents to shop locally. Council is obsessed with turning them into tourist attractions, but succeeding only in attracting the riff-raff from poorer suburbs
<ul style="list-style-type: none"> • They are boring and uninviting, no quirky shops or cafés
<ul style="list-style-type: none"> • They encourage young people to run amok

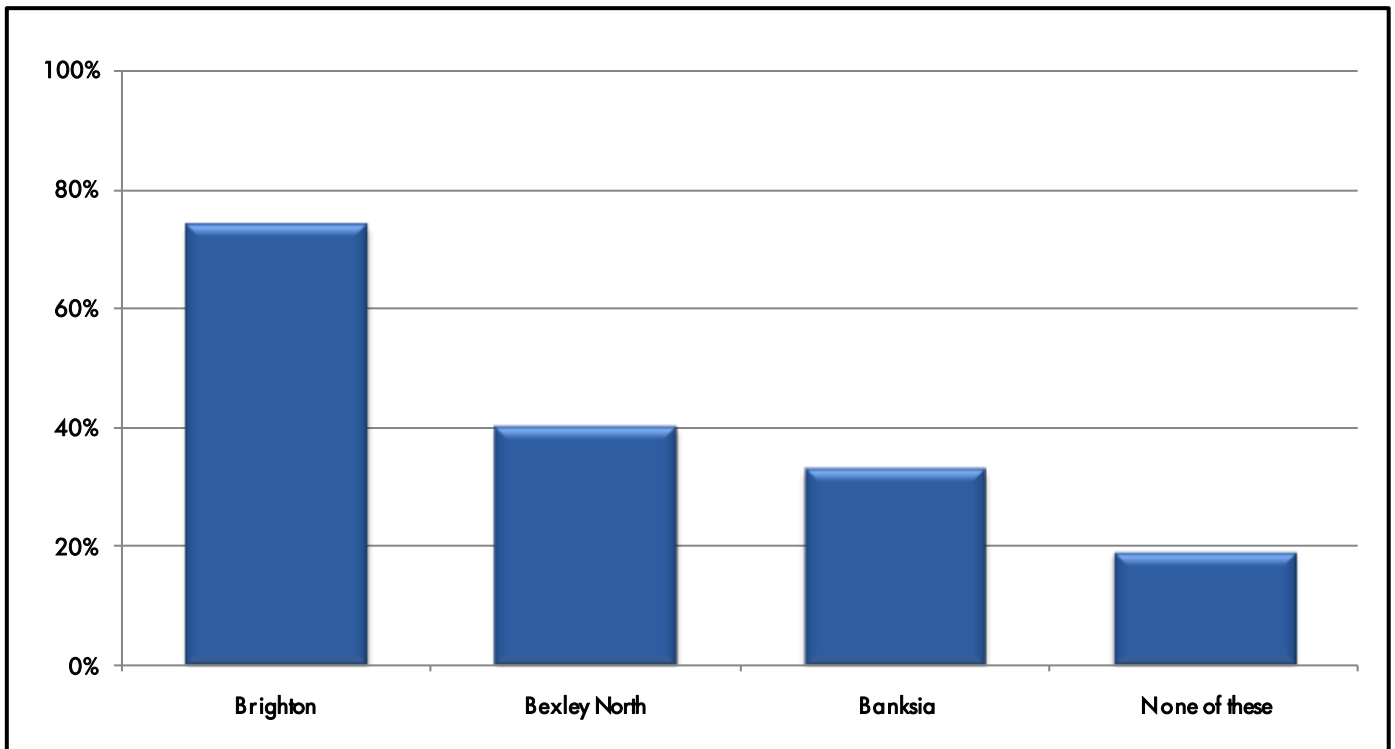
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9b. What are the not so good things about our town centres? (Cont'd)

<ul style="list-style-type: none">• They have decimated the retail future of linear shopping areas
<ul style="list-style-type: none">• Through traffic. Some dirty. Empty shops
<ul style="list-style-type: none">• Too many high rise apartment developments that do nothing for the cosmetic appeal of the area. These large numbers of developments just increase the population and put a strain on the infrastructure, increase crime rates and kill the community spirit
<ul style="list-style-type: none">• Too much traffic at Rockdale and at Bexley
<ul style="list-style-type: none">• Too slow to happen
<ul style="list-style-type: none">• Usually not too clean and mainly frequented by old migrants smoking and louts looking for trouble, also good meeting places for people on methadone
<ul style="list-style-type: none">• Visual appeal, public amenities
<ul style="list-style-type: none">• Waste of potential
<ul style="list-style-type: none">• Where's Aldi? Congestion at times

10a. Are you aware of recent work Council has undertaken at:

Awareness was high for recent works undertaken at Brighton (74%), but low for works undertaken at Bexley North (40%) and Banksia (33%). Respondents who were aware of these works were generally very positive.



	Count	Column %
Brighton	32	74%
Bexley North	17	40%
Banksia	14	33%
None of these	8	19%
Total	43	100%

Nb: Some respondents did not answer

Continued on the following page

10a. Are you aware of recent work Council has undertaken at: (Cont'd)

10b. What are your views of Council's approach in these areas?

Banksia	
• Good	3
• Very good	2
• Any modernisation can't hurt	1
• Good ideas, doesn't solve problems of our divided suburb	1
• High cost for such a small centre	1
• Looks good	1
• Mediocre	1
• Not much difference, still boring	1
• Simple, cheap and maintainable	1
Bexley North	
• Any modernisation can't hurt	1
• Better	1
• Bexley needed it first. Result was very little change apart from new paving. Could have spent the money better in other areas needing more attention	1
• Excellent	1
• Good	1
• Good ideas, doesn't solve problems of the suburb being divided across Bexley Road	1
• Good though these areas will always be car friendly rather than people friendly	1
• Good, eye pleasing	1
• Nothing special	1
• Okay	1
• Poor	1
• Reduced parking, plants will cause problems with leaves, footpaths had to be redone to stop people falling, little thought	1
• Terrible	1
• Waste of time	1
Brighton	
• Good	2
• Excellent in terms of development	1
• Excellent, yet took too long	1
• Good expansive beaches, especially regenerated desalination area	1

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10a. Are you aware of recent work Council has undertaken at:

10b. What are your views of Council's approach in these areas? (Cont'd)

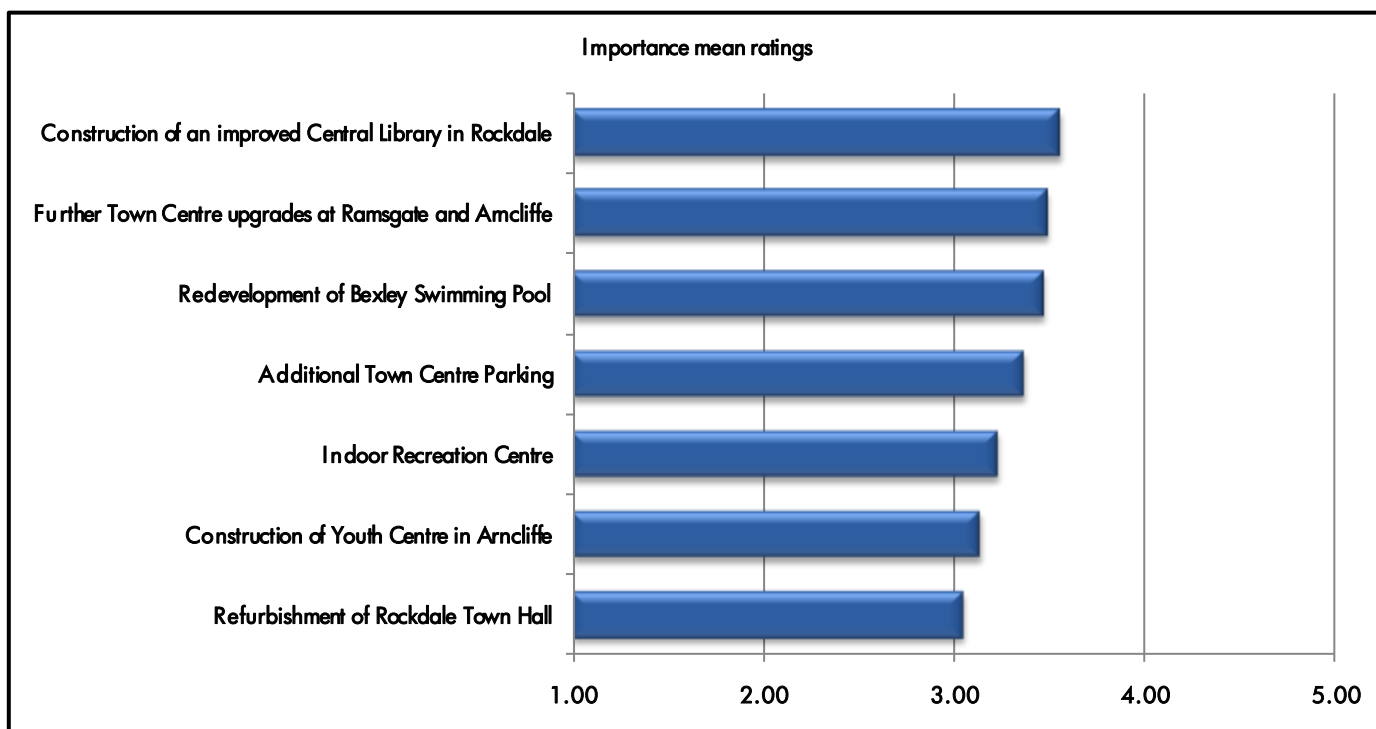
Brighton (Cont'd)	
• Good so far. It could also be more developed so it can become an attractive tourist destination	1
• Good to improve the area's facilities	1
• Good, but without adequate parking, a waste	1
• Great larger footpaths for diners and shoppers, attracts more people	1
• Implementation poorly planned and plenty of excuses given	1
• In general I am a big fan of this approach, but more needs to be done for traffic calming and management of anti social behaviour	1
• It's great to see a revamp of our beach suburb	1
• Lack of a suitable achievable vision	1
• Looks good, needs to go further	1
• Needs more comprehensive development	1
• Not bad	1
• Okay	1
• Okay, but we need more parking	1
• Pathetic, wasted huge sums of money on one side of Bay Street, while not even cleaning the moss and chewing gum off the other side	1
• Poor	1
• Positive	1
• Some definite improvements but could do and go much further	1
• Terrible	1
• Terrible outcome, waste of money	1
• The widening of the paths is good, although it was slow to do initially	1
• Time taken, reduced parking, plants will cause problems with leaves, footpaths had to be redone to stop people falling, little thought	1
• Too slow, removes incentives for business to invest. Where is the public transport?	1
• Very positive but too slow	1
• What a waste of ratepayers' money	1
• Wrong materials for paving	1

G. Potential Major Capital Works Projects.

11. Could you please rate how important you feel that these potential projects are:

All 7 capital works projects that were prompted, were rated in the range 'moderately important' to 'important', with the most important projects identified as:

- Construction of an improved Central Library in Rockdale
- Further Town Centre upgrades at Ramsgate and Arncliffe
- Redevelopment of Bexley Swimming Pool



Mean ratings: 1 = not at all important, 5 = very important

	Importance mean ratings
Construction of an improved Central Library in Rockdale	3.56
Further Town Centre upgrades at Ramsgate and Arncliffe	3.49
Redevelopment of Bexley Swimming Pool	3.47
Additional Town Centre Parking	3.37
Indoor Recreation Centre	3.23
Construction of Youth Centre in Arncliffe	3.14
Refurbishment of Rockdale Town Hall	3.05

Continued on the following page

11. Could you please rate how important you feel that these potential projects are: (Cont'd)

	Very important		Important		Moderately important		Unimportant		Not at all important		Total	
	Count	Row %	Count	Row %	Count	Row %	Count	Row %	Count	Row %	Count	Row %
Refurbishment of Rockdale Town Hall	6	14%	11	26%	11	26%	9	21%	6	14%	43	100%
Construction of an improved Central Library in Rockdale	15	35%	9	21%	8	19%	7	16%	4	9%	43	100%
Further Town Centre upgrades at Ramsgate and Arncliffe	12	28%	9	21%	12	28%	8	19%	2	5%	43	100%
Redevelopment of Bexley Swimming Pool	14	33%	10	23%	7	16%	6	14%	6	14%	43	100%
Indoor Recreation Centre	11	26%	9	21%	8	19%	9	21%	6	14%	43	100%
Construction of Youth Centre in Arncliffe	4	9%	18	42%	7	16%	8	19%	6	14%	43	100%
Additional Town Centre Parking	14	33%	8	19%	7	16%	8	19%	6	14%	43	100%

Nb: Some respondents did not answer

12. Do you have any comments that you would like to make in regard to these projects?

Verbatim responses

<ul style="list-style-type: none"> All are important but need to be properly resourced
<ul style="list-style-type: none"> All investments must be secular/non religious
<ul style="list-style-type: none"> All worthwhile projects for the Council
<ul style="list-style-type: none"> Any community land that is reclaimed for these developments should be used for community based developments so the residents can use the space with their families. Under no circumstances should community land be sold to developers or used for non-community projects. Any projects should also include free parking for residents
<ul style="list-style-type: none"> Arncliffe needs a focus and integration with the Wolli Creek development to come
<ul style="list-style-type: none"> Bexley Pool is a tremendous asset for the community and must be upgraded to make sure it is available for the use of young and old for many decades to come
<ul style="list-style-type: none"> Bexley Pool is my main priority. Want to be able to swim outdoors. Yes, Arncliffe needs things for kids to do, and the library is a priority for me
<ul style="list-style-type: none"> Bexley Pool needs an upgrade, it services the back part of Bexley, Bardwell Valley, Bexley North, Kingsgrove, Beverly Hills it is so important, in its centrality for this entire area
<ul style="list-style-type: none"> Give Wolli Creek its Town Centre and more parking and well, just give us some consideration. We bring in a lot of money, but don't get too much attention or consideration from the Council. The Council has failed Wolli Creek
<ul style="list-style-type: none"> I am hesitant about the construction of the youth centre in Arncliffe as I feel that it would only be used by certain sections of the community. I have a teenager and would be hesitant about her using it. It is important to realise that Arncliffe is made up of more than 20 different nationalities, and I sometimes think that we only cater to one or two of these
<ul style="list-style-type: none"> I suspect a youth centre at Arncliffe will be built, but the Bexley Swimming Pool will be put in the too hard basket
<ul style="list-style-type: none"> Include ratepayers in the decision making process prior to changes that will impact their lives
<ul style="list-style-type: none"> Indoor recreation centre is a must
<ul style="list-style-type: none"> It is not individual buildings that are needed, it is a whole redevelopment of the environment that is required. Why waste money on individual refurbishments if they do not match a whole plan
<ul style="list-style-type: none"> Library should provide free Internet access
<ul style="list-style-type: none"> Looking forward to seeing more town centre upgrades
<ul style="list-style-type: none"> Need to focus on all areas of Rockdale City, Wolli Creek is missing out
<ul style="list-style-type: none"> New library near the existing one, which is larger and can become a community meeting point as well. Indoor swimming pool and sports centre needs to be located in or very close to Rockdale Town Centre
<ul style="list-style-type: none"> Redevelopment of Bexley Swimming Pool should include a restoration of the existing 50m pool, and an additional indoor 25m pool and program pool. Preferably, the redevelopment should be staged so patrons can still use the centre whilst work is being carried out. Perhaps the Central Library's hours should be extended so it is more accessible to students who study at night, etc.
<ul style="list-style-type: none"> Seriously, who is using these facilities?
<ul style="list-style-type: none"> Swimming pool in Rockdale would be good
<ul style="list-style-type: none"> The library in Rockdale is supported by several smaller libraries which works very well. Several smaller libraries serve the community better, reduces the need to drive. Better for older people and people with young children. Books are available from all libraries
<ul style="list-style-type: none"> The town hall should be the centrepiece of community pride, where community events are hosted and a place that makes the locals feel proud. It is not that at the moment
<ul style="list-style-type: none"> The upgrade and amplification of Bexley Swimming Pool is long overdue and needs to be done urgently. For far too long swimmers' needs have been ignored by RCC while other sports have been given priority
<ul style="list-style-type: none"> They should be completed as quickly as possible to provide residents with improved facilities and services
<ul style="list-style-type: none"> Town centre upgrades, parking in town centres and youth activities should be prioritised. They have the most visual impact and good looking town centres will encourage more/better businesses etc.

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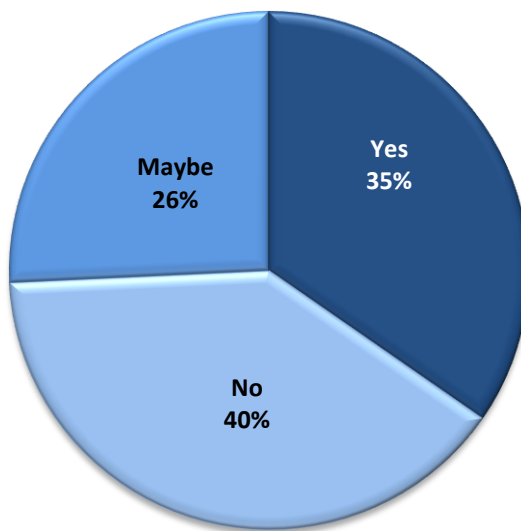
12. Do you have any comments that you would like to make in regard to these projects? (Cont'd)

- | |
|---|
| <ul style="list-style-type: none">• Upgrade at Arncliffe Town Centre is very important as a couple of major sites are being developed into high density residential apartments. There will be an increase of 5,000 people living in the area when these development sites are completed in 1 to 2 years' time |
| <ul style="list-style-type: none">• Why not create a recreation centre somewhere near the new playing fields at Rockdale/Kogarah |
| <ul style="list-style-type: none">• Wolli Creek is a new star of City of Rockdale, but has always been ignored |
| <ul style="list-style-type: none">• Youth Centre should be built in Wolli Creek. Town Hall should be air conditioned. Select a new site for the pool with associated dry facilities |

13. Would you be willing to assist in the development of major projects by way of a special rate variation?

Respondents were relatively positive in their willingness to assist in the development of major projects by way of a special rate variation. 35% stated that they would be willing to assist and 26% may be willing to assist.

Note: Special rate variations are additional to your current rates and tend to be approximately \$2-\$3 per week.



	Count	Column %
Yes	15	35%
No	17	40%
Maybe	11	26%
Total	43	100%

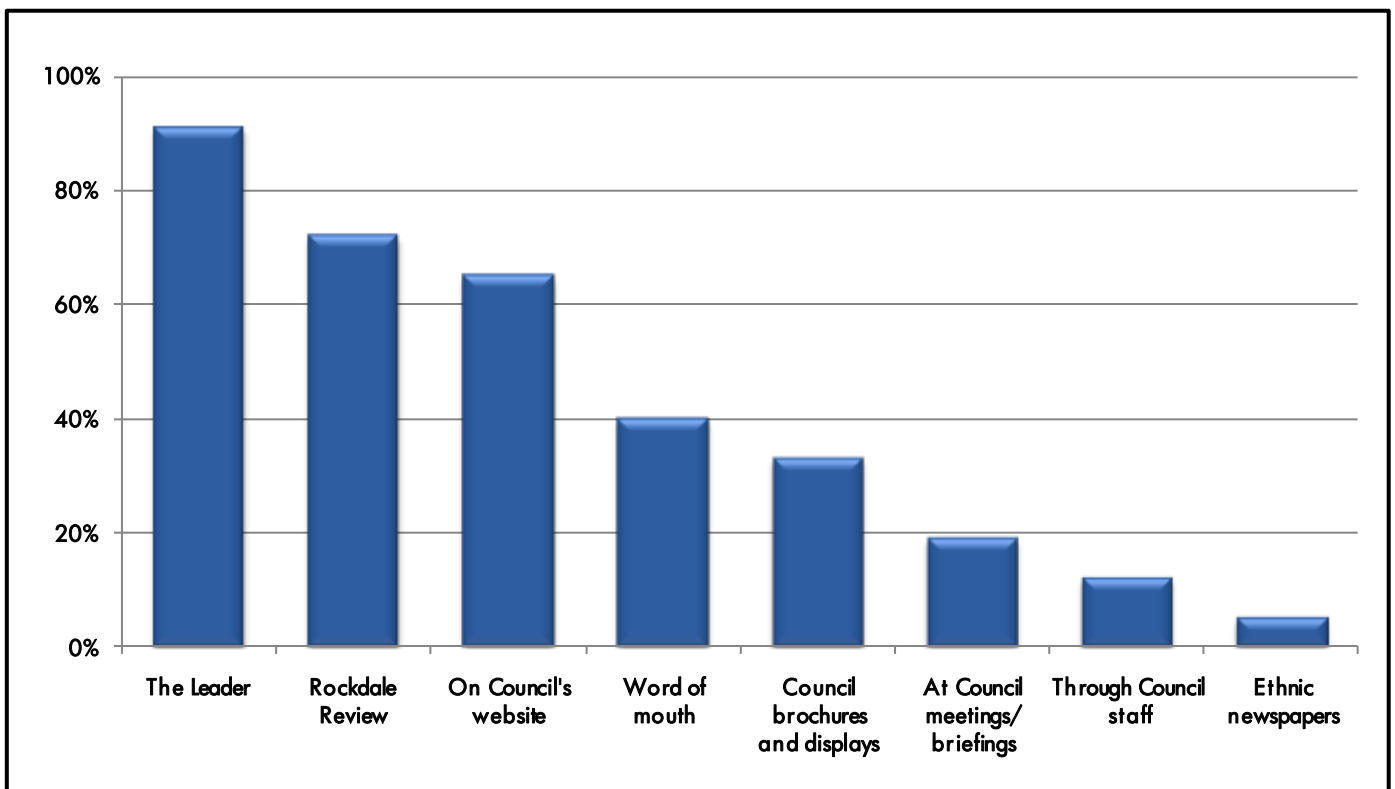
Nb: Some respondents did not answer

H. Inform and Involve – Council provision of information

14. In which of the following ways have you been kept informed about Council activities and services?

The key identified ways in which respondents are kept informed about Council activities and services were:

- The Leader
- Rockdale Review
- On Council's website (Note: Bias has occurred here as the survey was sourced from Council's website)



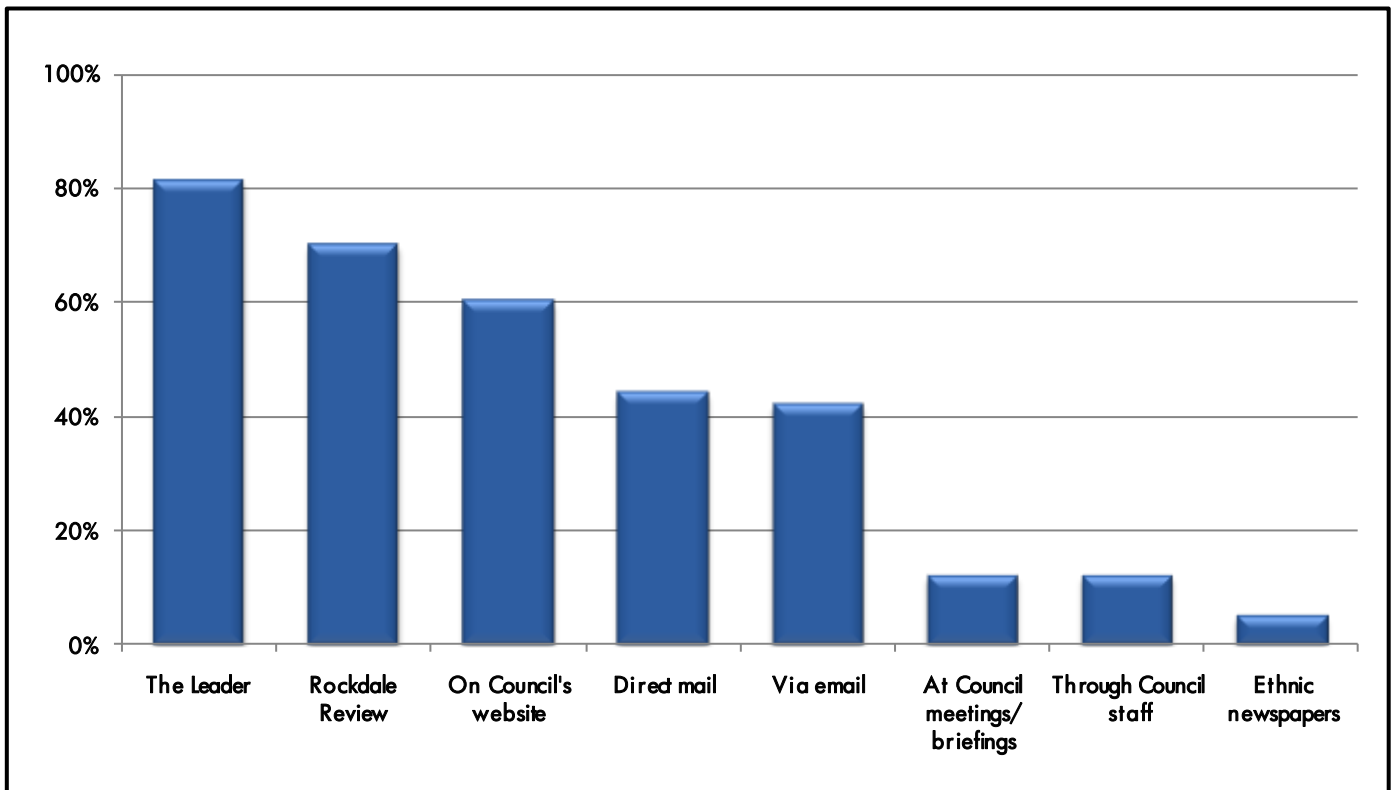
	Count	Column %
The Leader (local newspaper)	39	91%
Rockdale Review (Community Newsletter)	31	72%
On Council's website	28	65%
Word of mouth	17	40%
Council brochures and displays	14	33%
At Council meetings/briefings	8	19%
Through Council staff	5	12%
Ethnic newspapers	2	5%
None of these	1	2%
Total	43	100%

Nb: Some respondents did not answer

15. Please indicate your preferred methods of receiving information from Council:

The preferred ways in which respondents wish to receive information from Council were:

- The Leader
- Rockdale Review
- On Council's website (Note: Bias has occurred here as the survey was sourced from Council's website)

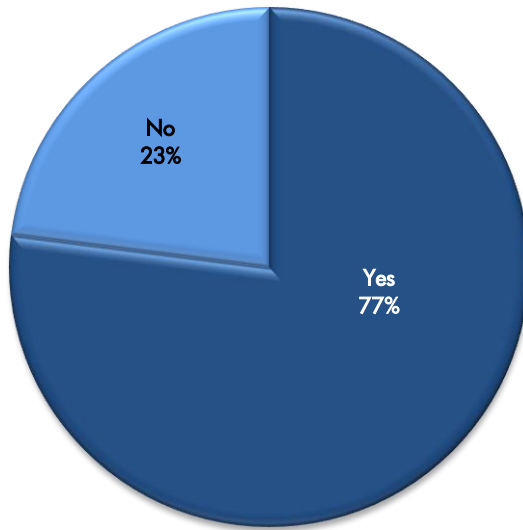


	Count	Column %
The Leader (local newspaper)	35	81%
Rockdale Review (Community Newsletter)	30	70%
On Council's website	26	60%
Direct mail	19	44%
Via email	18	42%
At Council meetings/briefings	5	12%
Through Council staff	5	12%
Ethnic newspapers	2	5%
Total	43	100%

Nb: Some respondents did not answer

16a. Do you receive the Council Newsletter?

The majority of respondents (77%) stated that they received Council's newsletter.



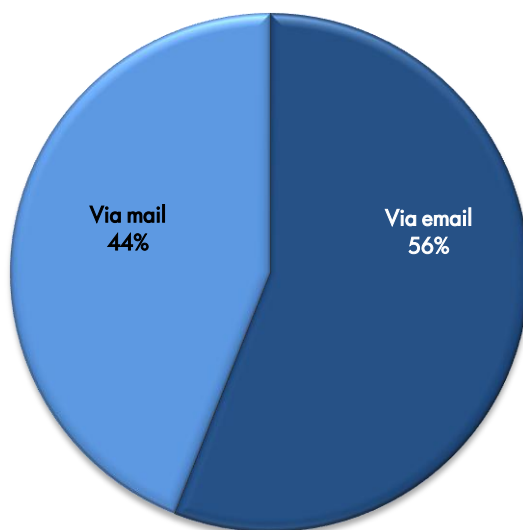
	Count	Column %
Yes	33	77%
No	10	23%
Total	43	100%

Nb: Some respondents did not answer

16b. What is the best way for you to receive this newsletter?

56% preferred to receive the newsletter via email and 44% via mail.

Note: Due to the online nature of this survey, there may be a strong bias towards a preference for the newsletter to be received via email.



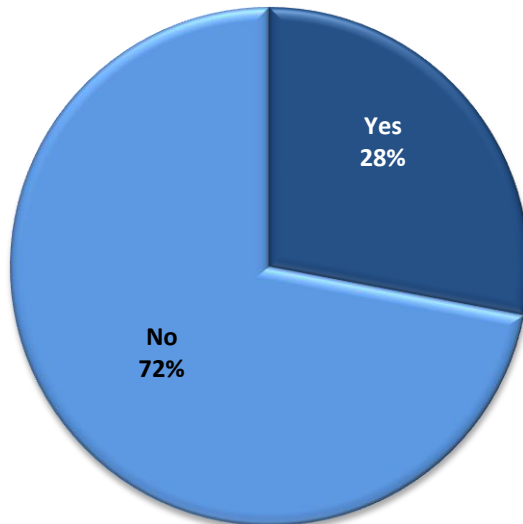
	Count	Column %
Via email	24	56%
Via mail	19	44%
Total	43	100%

Nb: Some respondents gave more than one answer

I. Participation in Council Decision Making

17a. Have you ever been a participant in any Council decision making processes?

28% of respondents had previously participated in a Council decision making process.

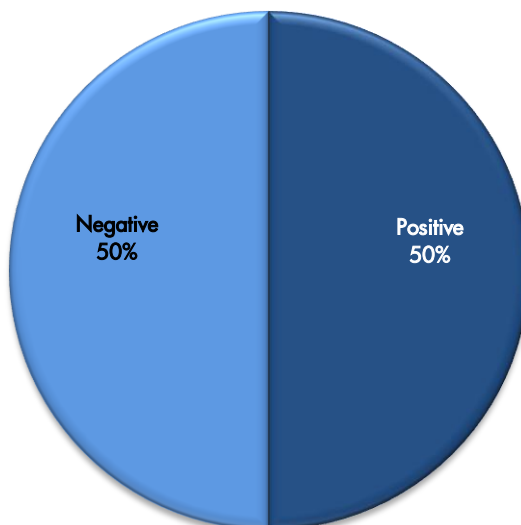


	Count	Column %
Yes	12	28%
No	31	72%
Total	43	100%

Nb: Some respondents did not answer

17b. If yes, was this a largely positive or largely negative process?

50% viewed this as a largely positive process and 50% as a largely negative process.



	Count	Column %
Positive	6	50%
Negative	6	50%
Total	12	100%

Continued on the following page

17a. Have you ever been a participant in any Council decision making processes? (Cont'd)

17b. If yes, was this a largely positive or largely negative process? (Cont'd)

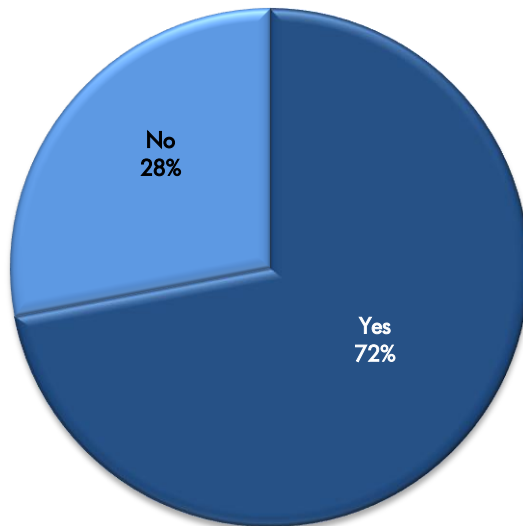
17c. Why do you say that?

Verbatim responses

Positive
<ul style="list-style-type: none">• Council meetings provide good public forum
<ul style="list-style-type: none">• I was closely involved with the project
<ul style="list-style-type: none">• Sharing of information has led to some constructive results. Unfortunately, it is very difficult for individuals to contest larger developments against the developer through lack of resources and often the willpower of the Council, which is restricted by other agendas
<ul style="list-style-type: none">• The Council considered my concerns, although they have only been partially acted upon
<ul style="list-style-type: none">• There is a process and opportunity to present our views, up and down but back on track
Negative
<ul style="list-style-type: none">• I felt that what Council wanted to do was totally against the interests of the community. Had to get community support to make sure the right decision was made
<ul style="list-style-type: none">• I just had a standard reply
<ul style="list-style-type: none">• I participated in the Cook Park Management Plan community consultation 2 years ago. Nothing substantial has happened as a result
<ul style="list-style-type: none">• No feedback provided
<ul style="list-style-type: none">• Rockdale Councillors, in the main, are more interested in their political ambitions. There should be more independents and especially people with some experience and education in town planning and architecture
<ul style="list-style-type: none">• Very slow and frustrating. Council Officers not adhering fully to Council Resolutions and attempting to steer outcome in another direction. Low level of trust between community and council officers. Still no final result despite years of effort. Many reports but nothing concrete

18a. Would you like more involvement in Council decision making?

The majority of respondents (72%) stated that they would like more involvement in Council decision making, the key identified ways being by more consultation, forums/meetings and surveys.



	Count	Column %
Yes	31	72%
No	12	28%
Total	43	100%

Nb: Some respondents did not answer

18b. If yes, how would you like to be involved?

Verbatim responses

<ul style="list-style-type: none"> All ratepayers need to be informed prior to any decisions that will impact their lives
<ul style="list-style-type: none"> Attending meetings
<ul style="list-style-type: none"> Better provision of information on Council's website. Council's website as a whole and the business paper section in particular is very poorly laid out and hard to use. Kogarah Council's website is much better laid out and useful, especially in regard to Council meeting records
<ul style="list-style-type: none"> By community meetings and group sessions where the Council actively seeks the opinions and wants of the community
<ul style="list-style-type: none"> By having compulsory plebiscites and more active Councillors who actually are interested
<ul style="list-style-type: none"> Council communication about the Bexley Town Centre was very poor with those who owned property in the area. It was in the official Council Development control plans. After no information being received, no updates etc, I called Council only to be advised "don't know" and then, without any consultation, the Council spent money on Bexley North and Arncliffe, with no communication re: why works at Bexley did not proceed. The development control plan restrictions were inconsistent with the no outcome by Council. Frustrating for shop/land owners in the area. Further, as a shop owner and building owner in the area, we have never been approached by Council for planning or feedback, Council has created and then disbanded plans without consulting the very people it affects
<ul style="list-style-type: none"> Forums, mailouts
<ul style="list-style-type: none"> Greater community consultation. Proper feedback on submissions to development proposals
<ul style="list-style-type: none"> I can inform local residents of developments around my area and how it would affect them

Continued on the following page

18a. Would you like more involvement in Council decision making?

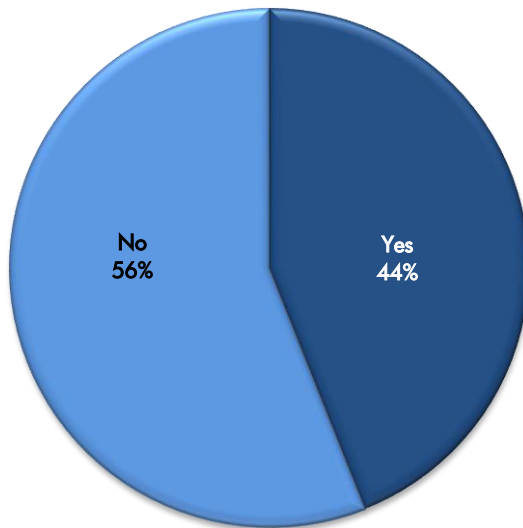
18b. If yes, how would you like to be involved? (Cont'd)

<ul style="list-style-type: none"> I have attended development hearings and come away feeling quite angry because the Councillors don't want to know what I think
<ul style="list-style-type: none"> Like to be consulted properly about developments in the area
<ul style="list-style-type: none"> Local consultative meeting with Council staff and Councillors
<ul style="list-style-type: none"> Locals are not really included in the decision making process, at the end of the day the Councillors decide on what they feel is in the best interest of the community. Usually their opinion overrides the locals' input. So I'm not sure if being involved would help. The only way I feel that I can be is by speaking up when an opportunity presents and certainly using the power of my family's votes
<ul style="list-style-type: none"> Might start by attending a local Council meeting
<ul style="list-style-type: none"> More consultation on nearby DAs
<ul style="list-style-type: none"> More forums on what the residents would like and not what the Council thinks we want. Think that sometimes the Councillors have too much of a personal interest in developments in our area
<ul style="list-style-type: none"> More surveys and consultation when projects are in their concept stages
<ul style="list-style-type: none"> Notice of proposals for development prior to them being presented as expensive complete plans
<ul style="list-style-type: none"> Open meetings, citizens' committee
<ul style="list-style-type: none"> Opportunity to support and secure the future of Bexley Pool
<ul style="list-style-type: none"> Perhaps by attending some meetings of Council
<ul style="list-style-type: none"> Preferred newsletter via emails and more user friendly website for participation
<ul style="list-style-type: none"> Questions asked to residents regarding a specific project. These can be online or in the mail etc, and are in addition to public forum at Council meetings. Some people are unable to speak at a public forum
<ul style="list-style-type: none"> Surveys
<ul style="list-style-type: none"> Take part in meetings, provide feedback
<ul style="list-style-type: none"> That would depend on the issue being considered
<ul style="list-style-type: none"> To be involved like with this kind of survey, this is time saving, easy to participate, something in writing
<ul style="list-style-type: none"> To be part of Community Reference Groups that are actually listened to and their recommendations taken seriously and acted upon. Also, community reps should have a role in determining the efficiency of Council Services
<ul style="list-style-type: none"> Via phone or email
<ul style="list-style-type: none"> Voting, meetings

Nb: One respondent did not answer

19a. Have you communicated with Council on any issues in the last year?

Only 44% of respondents had communicated with Council on an issue in the last year.



	Count	Column %
Yes	19	44%
No	24	56%
Total	43	100%

Nb: Some respondents did not answer

Continued on the following page

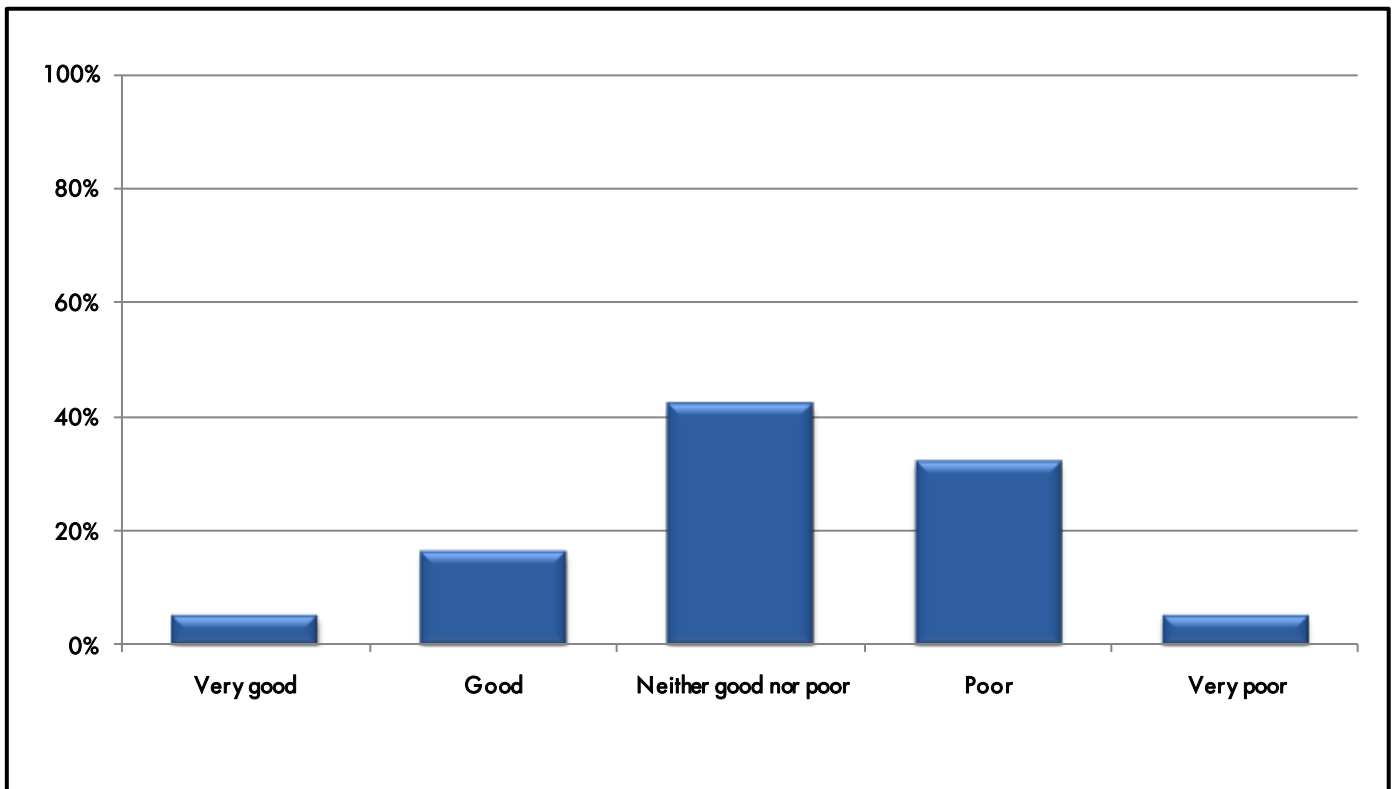
19a. Have you communicated with Council on any issues in the last year? (Cont'd)

19b. If yes, how would you rate Council's handling of your enquiries?

The sample size of 19 is too low to report on the respondents' ratings regarding Council's handling of their enquiry.

Mean rating 2.84

Mean ratings: 1 = very poor, 5 = very good



	Count	Column %
Very good	1	5%
Good	3	16%
Neither good nor poor	8	42%
Poor	6	32%
Very poor	1	5%
Total	19	100%

J. Advocacy.

20a. What do you believe are the most important things Council should represent the local community about?

The key themes in relation to what Council should represent the community in regard to, were:

- Development issues
- Infrastructure improvements
- Transport

Verbatim responses

<ul style="list-style-type: none">• Access to funding and resources for larger scale projects. Quality and maintenance of those facilities within the Council area that are State/Federal responsibilities, e.g. main roads, railways
<ul style="list-style-type: none">• Any changes to the area, transport, housing, land use changes, facilities
<ul style="list-style-type: none">• Benefit of residents. Fair share of funding among suburbs, not just focus on so-called town centres
<ul style="list-style-type: none">• Bexley Pool, ugly developments. Lack of heritage values
<ul style="list-style-type: none">• Constant improvement in the infrastructure and public transport
<ul style="list-style-type: none">• Cooks Cove Development
<ul style="list-style-type: none">• Council should be representing the local community in relation to public projects such as the redevelopment of Bexley Pool and obtain funding and support from State and Federal Governments
<ul style="list-style-type: none">• Council should take on State, Federal and other authorities and represent the community, particularly when the community is united against/for a particular outcome. When the community is against an outcome, Council should be more assertive and ensure that their actions reflect those of the community. If the community is upset and angry over changes, councils need to be more proactive to ensure their actions are seen to be totally supporting the majority of the community. Further, when Council hold community meetings re: problems, they need to conduct more follow up communication with the community re: progress. Community news should be expanded to include the real issues that the community and Council are facing, not just the nice stories that nobody really cares about. Give it some substance and engage with the community
<ul style="list-style-type: none">• DAs, services
<ul style="list-style-type: none">• Development through NSW Planning
<ul style="list-style-type: none">• Environment protection and planning controls
<ul style="list-style-type: none">• Funding for redevelopment projects
<ul style="list-style-type: none">• Getting funding for extra facilities
<ul style="list-style-type: none">• Getting the support of the state and federal governments to benefit the local community
<ul style="list-style-type: none">• Greater financial assistance, improved health assistance, planning and building advice
<ul style="list-style-type: none">• Greater focus on the benefit for the wider community rather than pandering to vocal but small minorities
<ul style="list-style-type: none">• Improve infrastructure, facilities and environment for the community of Rockdale
<ul style="list-style-type: none">• Infrastructure transport, roads, etc, Orca and its effects on our waterways and the future health in regards to this
<ul style="list-style-type: none">• Local Council and residents' issues
<ul style="list-style-type: none">• Look after the interest of the local community, i.e. make representations about the potential traffic congestion and increase of heavy oversized vehicles using local roads to access the Port expansion at Botany
<ul style="list-style-type: none">• Maintaining facilities for residents. Developments, road and transport
<ul style="list-style-type: none">• Maintenance of heritage zones/buildings. Sporting fields and access to sport for local kids

Continued on the following page

20a. What do you believe are the most important things Council should represent the local community about? (Cont'd)

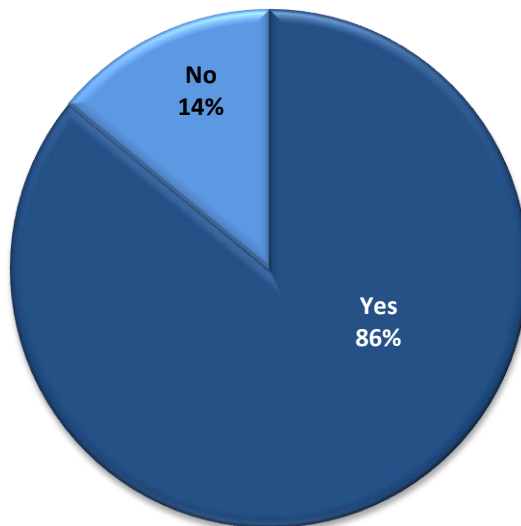
<ul style="list-style-type: none"> • Medium to long term planning priorities
<ul style="list-style-type: none"> • More authority to be given back to Council. Abolish rate pegging that will test the performance of Councillors and Council staff
<ul style="list-style-type: none"> • Open communication with its ratepayers and residents. Community forums and online forums
<ul style="list-style-type: none"> • Protect residents from developers doing whatever they want. Build carefully planned city which will improve living and consistent with the surrounding area
<ul style="list-style-type: none"> • Public transport, major roads, policing, waste management
<ul style="list-style-type: none"> • Public transport. Interests of area residents against the desires of RTA engineers
<ul style="list-style-type: none"> • Renewal, development needs. Because Council knows acutely what is required in their local area. State and Federal governments are removed
<ul style="list-style-type: none"> • Roads, F6, stormwater
<ul style="list-style-type: none"> • Roadways, aircraft noise, high-rise development, law and order
<ul style="list-style-type: none"> • Safety of residents, which would mean more police stations and a bigger police presence especially at night. Better facilities for aged and sick residents in nursing homes. Enforcing cleanliness at our beaches, also anti-social behaviour in these areas
<ul style="list-style-type: none"> • Safety, multiculturalism
<ul style="list-style-type: none"> • Shopping centre at Wolli Creek. Open another exit at Wolli Creek Station
<ul style="list-style-type: none"> • Sporting and recreation facilities, government grants e.g. Bexley Pool. Youth programs and facilities
<ul style="list-style-type: none"> • The general health and mental health of the constituents of that area
<ul style="list-style-type: none"> • The upgrade and amplification of Bexley Pool
<ul style="list-style-type: none"> • Traffic and transport
<ul style="list-style-type: none"> • User pays
<ul style="list-style-type: none"> • Vandalism, traffic fiasco, road conditions, drugs and sex within or near parks, food outlet hygiene, greater supervision of building operations, indiscriminate tree planting, pigeon menace, street cleaning etc.
<ul style="list-style-type: none"> • We do not want any more high rise in the suburbs, we want better train services, and better community services

Continued on the following page

20a. What do you believe are the most important things Council should represent the local community about? (Cont'd)

20b. Would you like to be informed of what Council is doing in this area?

The majority of respondents (86%) stated that they would like to be informed of what Council is doing in the area of advocacy.



	Count	Column %
Yes	37	86%
No	6	14%
Total	43	100%

20c. If yes, how?

Via email	17
Community newsletter	11
Local newspaper	11
Direct mail	8
Council website	4
All the methods mentioned previously, technology access is not an issue for people like me. However, the aged communication needs of our community need to be addressed	1
Facebook	1
Monthly updates on DAs lodged, decisions made and upcoming events	1
Open Council meetings	1
Through Council staff	1

Nb: Some respondents gave more than one answer whilst others did not comment

K. Demographic & Profiling questions.

21. Please indicate your age group.

	Count	Column %
18 - 29	6	14%
30 - 49	23	53%
50 - 64	7	16%
65+ years and over	7	16%
Total	43	100%

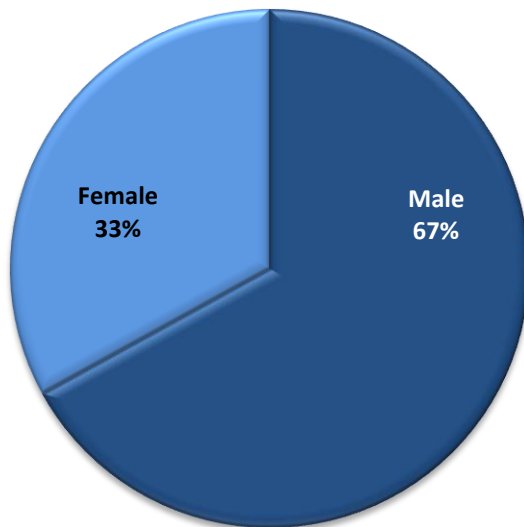
Nb: Some respondents did not answer

22. Which country were you born in?

	Count	Column %
Australia	28	65%
China	5	12%
Malaysia	2	5%
United Kingdom	2	5%
Brazil	1	2%
Germany	1	2%
Ireland	1	2%
Japan	1	2%
New Zealand	1	2%
South Africa	1	2%
Total	43	100%

Nb: Some respondents did not answer

23. What gender are you?



	Count	Column %
Male	29	67%
Female	14	33%
Total	43	100%

Nb: Some respondents did not answer



Appendix

Thank you for assisting us with this research for the Rockdale City Plan 2025. We have commissioned Micromex Research, an independent research company, to survey residents to identify their opinions on a variety of subjects within the Rockdale City Council area.

This survey should take approximately 12 minutes to complete.

Please be assured that the information received will be used for research purposes only and Micromex Research will treat your responses with strict confidence. The results of the survey are anonymous so will not identify any individual or their responses.

Many thanks once again for agreeing to participate in this study, your opinions are important to us and will help us prepare a better City Plan.

If you do have any queries regarding this survey, please email: warren@micromex.com.au or call Paul Bawden or Fausto Sut at Council on 9562 1880.

A. Strategic Directions

1. What would you like the City of Rockdale to be like in 2025?

.....

2a. Is there anything you would currently change about the City of Rockdale?

Yes No (If no, go to Q3)

2b. If yes, what would you like to change about the City of Rockdale?

.....

B. Environmental Sustainability

We often hear of environmental challenges such as global warming, sea level rises, impact on fossil fuels, growth of Sydney, management of waste, transportation.

3a. Do you think that environmental challenges will impact on the City of Rockdale?

Yes No (If no, go to Q5a)

3b. If yes, in what way?

.....

4. How do you think Council and the wider community can be a positive part of this agenda?

.....

C. Social/Community Services

We recently conducted a community survey which received responses from a random sample of residents. This survey raised some issues that we would like your feedback on.

- 5a. In the survey some people felt that support for young people was of high importance but were less satisfied with what Council is providing. What services for young people do you think Council could improve?

.....

- 5b. People also felt that support for people with disabilities and older people was of high importance but were less satisfied with what Council is providing. What services for people with disabilities and older people do you think Council could improve?

.....

- 5c. People also felt that sporting facilities and playgrounds could be improved. How do you think Council could improve these facilities?

.....

D. Infrastructure

There were also some concerns with local infrastructure in the community survey.

- 6a. In terms of road conditions and maintaining roads, what do you think are the key issues in the Rockdale City Council area? (If possible please identify the suburb or street where these issues are)

.....

- 6b. In terms of parking areas, what do you think are the key issues in the Rockdale City Council area? (If possible please identify where these issues are)

.....

- 6c. In terms of the provision of public toilets, what do you think are the key issues in the Rockdale City Council area? (If possible please identify where these issues are)

.....

E. Development

7a. Do you think Council needs to improve its processes in relation to local developments?

Yes No (If no, go to Q8a)

7b. If yes, in what way?

.....

8a. Can you provide any examples of good development outcomes?

.....

8b. Can you provide any examples of poor development outcomes?

.....

F. For Town Centres

9a. What are the good things about our town centres?

.....

9b. What are the not so good things about our town centres?

.....

10a. Are you aware of recent work Council has undertaken at:

- Banksia
- Bexley North
- Brighton

10b. What are your views of Council's approach in these areas?

- Banksia
- Bexley North
- Brighton

G. Potential Major Capital Works Projects

Following work over several years, Council has identified a number of buildings in particular that would benefit from replacement/refurbishment or redevelopment on alternate sites.

Work is currently being undertaken on their costing and prioritisation, however, following is a list of these potential projects.

11. Could you please rate how important you feel that these potential projects are:
(Ratings are on a scale of 1 to 5, where 1 is not at all important and 5 is very important)

	1	2	3	4	5
1. Refurbishment of Rockdale Town Hall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Construction of an improved Central Library in Rockdale	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Further Town Centre upgrades at Ramsgate and Arncliffe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Redevelopment of Bexley Swimming Pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Indoor Recreation Centre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Construction of Youth Centre in Arncliffe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Additional Town Centre Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Do you have any comments that you would like to make in regard to these projects?

.....

13. Would you be willing to assist in the development of major projects by way of a special rates variation?
Note: Special rates variations are additional to your current rates and tend to be approximately \$2-\$3 per week.

Yes No Maybe

H. Inform and Involve – Council provision of information

14. In which of the following ways have you been kept informed about Council activities and services?

- The Leader (local newspaper)
- Rockdale Review (Community Newsletter)
- Council brochures and displays
- On Council's website
- At Council meetings/briefings
- Through Council staff
- Word of mouth
- Ethnic newspapers

15. Please indicate your preferred methods of receiving information from Council:

- The Leader (local newspaper)
- Rockdale Review (Community Newsletter)
- Direct mail
- On Council's website
- At Council meetings/briefings
- Through Council staff
- Via email
- Ethnic newspapers

16a. Do you receive the Council Newsletter?

Yes No

16b. What is the best way for you to receive this newsletter?

Via mail
Via email

I. Participation in Council Decision Making

17a. Have you ever been a participant in any Council decision making processes?

Yes No (If no, go to Q18a)

17b. If yes, was this a largely positive or largely negative process?

Positive
Negative

17c. Why do you say that?

.....

18a. Would you like more involvement in Council decision making?

Yes No (If no, go to Q19)

18b. If yes, how would you like to be involved?

.....

19a. Have you communicated with Council on any issues in the last year?

Yes No (If no, go to Q20a)

19b. If yes, how would you rate Council's handling of your enquiries?

Very good
Good
Neither good nor poor
Poor
Very poor

J. Advocacy

One of Council's roles is to represent the local community in discussions and negotiations with other organisations which might include state and federal governments, or even large private sector organisations.

20a. What do you believe are the most important things Council should represent the local community about?

.....

20b. Would you like to be informed of what Council is doing in this area?

Yes No (If no, go to Q21)

20c. If yes, how?

.....

K. Demographic & Profiling questions

21. Please indicate your age group.

- 14 – 17
- 18 – 29
- 30 – 49
- 50 – 64
- 65+ years and over

22. Which country were you born in?

- | | | | |
|---------------------------------------|-----------------------|------------------------|-----------------------|
| Australia | <input type="radio"/> | Bangladesh | <input type="radio"/> |
| China | <input type="radio"/> | Egypt | <input type="radio"/> |
| Greece | <input type="radio"/> | Italy | <input type="radio"/> |
| Lebanon | <input type="radio"/> | New Zealand | <input type="radio"/> |
| Philippines | <input type="radio"/> | United Kingdom | <input type="radio"/> |
| Former Yugoslav Republic of Macedonia | <input type="radio"/> | | |
| Other | <input type="radio"/> | (Please specify) | |

23. What gender are you?

Male Female

Thank you very much for your time.